

# chapter-4 Strategic choice

status quo

Stability  
same branches/  
Same product

Expansion/Growth  
new branches/  
New product

~~once said~~ Example → DNGC said

→ Reliance/  
Tata

performance

→ less Risky  
→ less investment  
→ no need to redefine  
the business  
→ less improvement  
→ least popular  
→ intensive competition  
Can think of stability  
→ when Environment  
is not stable

→ more Risky  
→ more investment  
→ need to redefine the  
business  
→ dramatic improvement  
→ versatile / diversify  
→ more popular  
→ when Environment  
is stable

## II Expansion

② merger → Vertical merger

↓  
backward

↓  
disney is getting merge with  
Picsart

↓

Forward -  
Picsart is getting merge with  
disney

## \* horizontal merger

- Maruti Suzuki — car
- PVR Inox — cinema
- Vodafone Idea — Sim

## \* Co-generic merger ex:-

- TV / freeedge
- DT / IDT
- bed / bedsheet

## \* conglomerate merger

Tatasky

## (4) Alliances (Expansion)

McDonald's and Coca Cola  
Uber and Spotify  
Google and Luxofica  
+ technology + Specs  
BMW and alvi

## \* Disadvantage of alliances

- sharing  
↓  
Sharing of Profit / Knowledge / Skills  
↓  
becz bhai meri kahi competitor bn jaye or  
skills knowledge chle jaygi eslye

## III Rebanchment

### 1) Turnaround Strategy — 5 Steps:-

- \* Case study of Royal Enfield - bullet
- (i) Assessment of current problem:-  
↳ Low Sale

- (ii) Analyse the situation and develop a strategic plan:-

- ↳ To understand why it is happening
- ↳ engine rease
- ↳ kick start
- ↳ heavy
- ↳ oil leakage etc.

- (iii) Implementing an emergency action plan:-

- ↳ auto start / button start
- ↳ change in gear box
- ↳ design change / light weight etc.

- (iv) Restructuring the business:-

- ↳ good quality showroom
- ↳ incentives / training employees

- (v) Returning to normal:-

- ↳ Earlier co. only selling 4000 per year.
- ↳ Now selling 20000 units per month.

## 2) Divestment strategy

a) Indicator of turnaround (अवरोध और उद्वार)

Step 1:- After seeing all the symptoms   
 turnaround

Step 2:- Still co. facing same problem mentioned above, then go for divestment.

↓   
 that is partial closure.

Ex:- Kingfisher shutdown international

here, we refer to close down losing making unit.

→ After doing divestment co. doing same problem then there is last resort — Liquidation

↓   
 complete closure.

Ex:- Air India, Jet Airways, Kingfisher airlines, Cisca, big bazaar

- (i) negative cash flow
- (ii) Reduce market flow/share
- (iii) outdated technology
- (iv) huge losses
- (v) found of top management
- (vi) uncompetitive product
- (vii) mis-management

↳ ये देखा तो turnaround

- \* Important elements of turnaround:-
- changes in top management
- trainings
- new roles and responsibility
- design change
- market penetration
- Product development
- cost reduction
- revenue generation.
- lay off → employees to nikal dena.
- better internal coordination.

## (IV) combination

↳ when one company having multiple products where company adopt for different product

↓   
 Called combination.

Ex:- Jio expansion, petroleum stability, fresh water treatment

## (3) Boston consulting group (BCG)

↳ it's useful when company having multiple products

- \* Star → High market growth rate (MGR)   
 High return market share (RMS)
- Ex:- Colgate, Indigo, Samsung

\* Question mark :-

High MGR, low RMS  
Ex:- peepsodent, vistaara, clava phone

\* Cash cow :-

High RMS, Low MGR  
Ex:- Airtel

\* Dogs :-

Low RMS  
Low MGR

Ex:-

(2) ADL matrix

Five competitive position of a firm

(i) Dominant

Monopoly / Almost monopoly  
Ex:- IRCTC

(ii) Strong

Considerable degree of freedom  
Ex:- Apple, phone

(iii) Favourable

Reasonable degree of freedom  
Ex:- Samsung, oppo, vivo

(iv) Tenable

Generally vulnerable in the face of increased competition  
Ex:- BSNL

(v) Weak

Unsatisfactory  
Ex:- Nokia

(4) GE matrix

Market attractiveness  
Business strength