Referencer for Quick Revision



Foundation Course Paper-2:
Business Laws & Business
Correspondence and Reporting



A compendium of subject-wise capsules published in the monthly journal "The Chartered Accountant Student"

Board of Studies (Academic) ICAI

INDEX

Paper No.	Subject	Page No.	Edition of Students' Journal	Topics
			July 2020, August 2020	Concepts related to entering of contract under The Indian Contract Act, 1872
2 <i>A</i>	A Business Laws	10-14	January 2021	Concepts related to performance and breach of contract and special contract under The Indian Contract Act, 1872
		15-26	July 2021, December 2021	The Sale of Goods Act, 1930
		27-30	August 2022	The Indian Partnership Act, 1932 – General Nature of Partnership
		31-36	January 2023	Limited Liability Partnership Act, 2008
		37-42	September	General Overview
		37-42	2021	General Overview
	Business	43-48	May 2023	Sentence Types, Active- Passive Voice and Direct- Indirect Speech
2B	Correspondence and Reporting	49-50	March 2022	Introduction to Basics of Writing
		50-51	March 2022	Precis writing
		<i>52-53</i>	April 2023	Article Writing
		53-54	April 2023	Report Writing
		<i>55-57</i>	April 2023	Formal Letters and Official Communication

PAPER 2(SECTION A): BUSINESS LAWS

This capsule on Paper 2-Section A: Business Laws at Foundation, have been dealt with important concepts related to the formation of the valid contract under the Indian Contract Act, 1872. In this capsule, we have touched upon significant concepts that are required for making valid contract and the related concepts supported with relevant case laws to have conceptual understanding of the subject. This chapter is important from examination perspective as its form base for the understanding of the nature of the contract which constitutes unit 1 of Chapter 1 of the said paper in the Foundation course. Considering this capsule as summarised version of the unit 1 of chapter 1 will certainly benefit the students to recapitulate the important points while studying the subject.

CONCEPTS RELATED TO ENTERING OF CONTRACT UNDER THE INDIAN CONTRACT ACT, 1872

I. Nature of Contract



The above situation talks about formation of an agreement. An agreement is the result of a proposal by one party and its acceptance by another with the consideration forming the foundation of any contract. Therefore, such an offer and its acceptance gives rise to right & obligation against each other.

An Agreement in order to be a Contract, must satisfy the conditions as specified under section 10 of the Indian Contract Act, 1872.



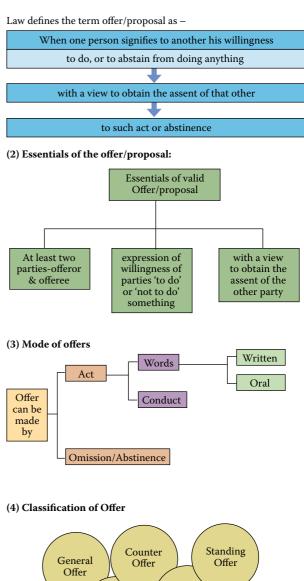
Since section 10 is not complete and exhaustive, so there are certain others sections which also contains requirements for an agreement to be enforceable.

Not given by Section 10 but are also considered essentials of valid contracts

- Two parties
- Intention to create legal relationship
- Fulfillment of legal formalities
- Certainty of meaning
- Possibility of performance

(1) Meaning of offer/proposal

As offer is the starting point in the making of an agreement. An offer is also called as proposal. Thus, for a valid offer, the party making it must express his willingness 'to do' or 'not to do' something.



Cross

Offer

Specific

General offer

offer made to public at large and anyone can accept by performing the desired act

Special/specific offer

offer made to a specific / ascertained person, & $\,$ can be accepted only by that specified person

Cross offer

2 parties exchange identical offers in ignorance of each other's offer at the same time. It is not binding

Counter offer

offeree offers to qualified acceptance of the offer subject to modifications and variations in the terms of original offer. Counteroffer amounts to rejection of the original offer

Standing / continuing / open offer

An offer of continuous nature which remains open for acceptance over a period of time

Important case laws

Name of the case laws	Facts of the case	Decision
Carlill Vs. Carbolic Smoke Ball Co.	In this famous case, Carbolic smoke Ball Co. advertised in several newspapers that a reward of £100 would be given to any person who contracted influenza after using the smoke balls produced by the Carbolic Smoke Ball Company according to printed directions. One lady, Mrs. Carlill, used the smoke balls as per the directions of company and even then suffered from influenza.	Held, she could recover the amount as by using the smoke balls she had accepted the offer. In terms of Sec. 8 of the Indian Contract Act, anyone performing the conditions of the offer can be considered to have accepted the offer. Until the general offer is retracted or withdrawn, it can be accepted by anyone at any time as it is a continuing offer.
Shukla Vs. Gauri Dutt Gauri Dutt Gauri Dutt Gauri Dutt Gauri Dutt Servant Lalman to trace his missing nephew. He then announced that anybody who traced his nephew would be entitled to a certain reward. Lalman traced the boy in ignorance of this announcement. Subsequently when he came to know of the reward, he claimed it.		Held, he was not entitled to the reward, as he did not know the offer. Section 4 of the Indian Contract Act states that the communication of a proposal is complete when it comes to the knowledge of the person to whom it is made. In Lalman case, the defendant's nephew absconded from home. The plaintiff who was defendant's servant was sent to search for the missing boy. After the plaintiff had left in search of the boy, the defendant announced a reward of Rs. 501 to anyone who might find out the boy. The plaintiff who was unaware of this reward, was successful in searching the boy.

Name of the case case laws		Decision
		When he came to know of the reward, which had been announced in his absence, he brought an action against the defendant to claim this reward. It was held that since the plaintiff was ignorant of the offer of reward, his act of bringing the lost boy did not amount to the acceptance of the offer and therefore he was not entitled to claim the reward.
Boulton Vs. Jones	Boulton had taken over the business of one Brocklehurst, with whom Jones had previous dealings. Jones sent an order for goods to Brocklehurst, which Boulton supplied without informing Jones that the business had changed hands. When Jones found out that the goods had not come from Brocklehurst, he refused to pay for them and was sued by Boulton for the price.	Held: Jones is not liable to pay for the good. It is a rule of law that offer made to a specific / ascertained person can be accepted only by that specified person.

(5) Difference between Offer and Invitation to Offer, and **Invitation to Treat**

Case laws	Facts of the case	Decision
Harvey Vs. Facie	In this case, Privy Council briefly explained the distinction between an offer and an invitation to offer. In the given case, the plaintiffs through a telegram asked the defendants two questions namely, (i) Will you sell us Bumper Hall Pen? and (ii) Telegraph lowest cash price. The defendants replied through telegram that the "lowest price for Bumper Hall Pen is £900". The plaintiffs sent another telegram stating "we agree to buy Bumper Hall Pen at £900". However, the defendants refused to sell the property at the price. The plaintiffs sued the defendants contending that they had made an offer to sell the property at £900 and therefore they are bound by the offer.	statement of the lowest price at which the vendor would sell contained no implied contract to sell

Case laws	Facts of the case	Decision
Mac Pherson Vs. Appanna	The owner of the property had said that he would not accept less than ` 6000/-for it.	It was held that this statement did not indicate any offer but indicated only an invitation to offer.
Harris Vs. Nickerson An auctioneer advertised in a newspaper that a sale of office furniture will be held on a particular day. Plaintiff (Harris) with the intention to buy furniture came from a distant place for auction but the auction was cancelled.		It was held that plaintiff cannot file a suit against the auctioneer for his loss of time and expenses because the advertisement was merely a declaration of intention to hold auction and not an offer to sell. The auctioneer (Nickerson) does not contract with any one who attends the sale. The auction is only an advertisement to sell but the items are not put for sale though persons who have come to the auction may have the intention to purchase.
Pharmaceutical Society of Great Britain Vs. Boots Cash Chemists Ltd	The goods were displayed in the shop for sale with price tags attached on each article and self-service system was there. One customer selected the goods but the owner refused to sell.	In this case, it was held that display of goods alongwith price tags merely amounts to invitation to treat and therefore if an intending buyer is willing to purchase the goods at a price mentioned on the tag, he makes an offer to buy the goods. Thus, the shopkeeper has the right to accept or reject the same. The contract would arise only when the offer is accepted. Hence there was no contract and customer had no rights to sue the owner.

(6) Rules as to Valid Offer



(7) Acceptance

person to whom the Proposal is made

Signifies his Assent thereto Proposal is said to be Accepted

(8) Acceptance of an offer

General Rule- Offer can be Accepted only by the person or persons to whom it is made

Specific Offer-accepted only by that definite person or particular group of persons to whom it has been made

General Offer-Accepted by any person by complying with the terms of the Offer

(9) Legal rules for a valid acceptance

Absolute and Unqualified	
Communicated to Offeror	
Prescribed Mode	
Time limit	
Before the lapse of Offer	

Relevant Case laws

Case laws	Facts	Decision
Felthouse Vs. Bindley	F offered by letter to buy a nephews horse, saying:" If I hear no more about it, I shall consider the horse mine. "The nephew did not reply but he told an auctioneer not to sell that particular horse as he had sold it to his uncle. By mistake, the auctioneer sold the horse. F sued for conversion against his nephew.	Held, F could not succeed as his nephew had not communicated acceptance and there was no contract.
Carlill Vs. Carbolic & Smoke Balls Co.	In this famous case Carbolic smoke Ball Co. advertised in several newspapers that a reward of £100 would be given to any person who contracted influenza after using the smoke balls produced by the Carbolic Smoke Company according to printed directions. One lady, Mrs. Carlill, used the smoke balls as per the directions of company and even then suffered from influenza. Here company took the defend that there was no communication of acceptance of an offer by Mrs. Carlill and so there was no contract between them.	In case of a general offer, it is not necessary to communicate the acceptance if it is made by acting upon the terms of the offer.
Neale Vs.M offered to sell his land to N for £280. N replied purporting to accept the offer but enclosed a cheque 		It was held that N could not enforce his acceptance because it was not an unqualified one

Case laws	Facts	Decision
Brogden vs. Metropolitan Railway Co.	Brogden a supplier, sent a draft agreement relating to the supply of coal to the manager of railway Co. viz, Metropolitian railway for his acceptance. The manager wrote the word "Approved" on the same and put the draft agreement in the drawer of the table Intending to send it to the company's solicitors for a formal contract to be drawn up. By an over sight the draft agreement remained in drawer.	Held, that there was no contract as the manager had not communicated his acceptance to supplier, Brogden.

(10) Rules for Communication of Offer and Acceptance



For Valid Offer and Acceptance

- Offer must be communicated to the Offeree
 - Acceptance must be communicated to the Offeror

(11) When communication of offer is complete?



comes to the knowledge of the person to whom it is made

either by words spoken or written, or it may be inferred from the conduct of the parties

Relevant Case laws

Case laws	Facts	Decision
Lilly White Vs. Mannuswamy	Plaintiff delivered some clothes to drycleaner for which she received a laundry receipt containing a condition that in case of loss, customer would be entitled to claim 15% of the market price of value of the article, Plaintiff lost her new saree.	unreasonable and Plaintiff was entitled to recover full value of the saree from the drycleaner. The receipt carries special conditions and are to be treated as having been duly communicated to the

(12) When is communication of acceptance complete?

As against the Proposer-

when put in course of transmission to the Proposer

As against the Acceptor

when it comes to the knowledge of the Proposer

(13) Communication of acceptance by post

As against the Proposer-

when the letter of acceptance is posted

As against the Acceptor

when the letter reaches the proposer

(14) Acceptance over telephone or telex or fax

Offer is made by instantaneous communication-Contract is completed

When the Acceptance is received by the Offeror,

The Contract is made at the place where the Acceptance is received

(15) When revocation of offer and acceptance is complete

as against the person who makes it-

• when it is put into a course of transmission

as against the person to whom it is made-

 when it comes to his knowledge.

(16) When a Proposal and Acceptance can be revoked?

Proposal

may be revoked at any time before the communication of its acceptance is complete as against the proposer

Acceptance

may be revoked at any time before the communication of the acceptance is complete as against the acceptor

(17) Modes of revocation of offer by

Notice of Revocation Lapse of specified or reasonable time

Death or Insanity of the parties Non fulfilment of Conditions of Offer

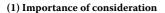
Counter Offer

PAPER 2(SECTION A): BUSINESS LAWS

"This capsule on Paper 2(Section A): Business Laws at the Foundation Level, is in continuation to previous issue of July month of the Student Journal. In that issue, we have covered important concepts related to "Offer and Acceptance". In this issue, we are covering other important requirements necessitated for the formation of valid contract under the Indian Contract Act, 1872. These concepts in summarized forms with supported case laws, will help students to recapitulate important points while revision of the subject."

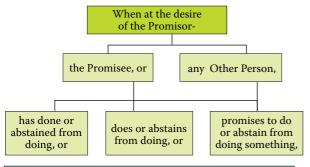
CONCEPTS RELATED TO THE ENTERING OF CONTRACT UNDER THE INDIAN CONTRACT ACT, 1872

I. Consideration





(2) Meaning of consideration



Such an Act or Abstinence or Promise is called Consideration for the Promise

(3) Requirements of valid consideration

	move at the lesire of the promisor		present iture.	promisee any othe person	er	adequacy o consideratio	
not be unlawful, immoral, or opposed to public policy		Promiso	than the r's existing gation	re	eal and not illusory		

Relevant Case Law

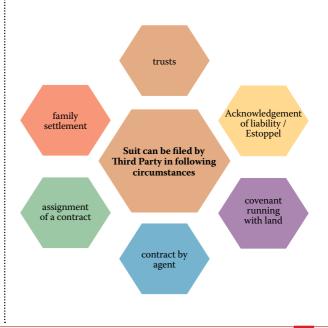
Caselaws	Facts	Decision
Durga Prasad v. Baldeo	to pay to P (plaintiff) a	D was not bound to pay commission as it was without consideration and hence void.

Caselaws	Facts	Decision		
Chinnayya vs. Ramayya	gift of her property to her daughter with	It was held that there was sufficient consideration for the uncle to recover the money from the daughter.		

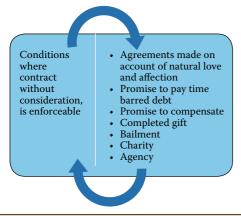
(4) Suit by a Third Party on an Agreement (Doctrine of Privity of Contract)

General rule	
stranger to a contract cannot sue	

Exceptions to the said rule



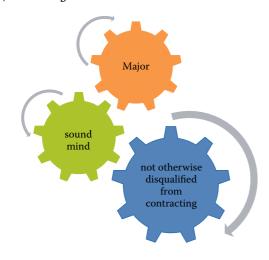
(5) Contracts without consideration



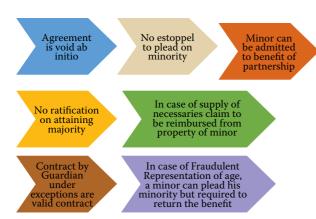
Relevant CaseLaw: In Kedarnath Vs. Gorie Mohammad, it was held that if a promisee undertakes the liability on the promise of the person to contribute to charity, there the contract shall be valid.

II. Competency of parties

(1) Persons eligible to make a contract



(2) Law relating to Minor's agreement/ Position of minor



Case Law	Facts	Decision
Mohori Bibi vs. Dharmo Das Ghose	₹20,000 from B and as a security for the same	It was held that a mortgage by a minor was void and B was not entitled to repayment of money.
	joint purchase by two	It was held that the vendor could enforce the contract against the major purchaser and not the minor

(3) Position of person of sound mind

Person who is usually of Unsound Mind but occasionally of Sound Mind

may make a Contract when he is of Sound Mind.

Person who is usually of Sound Mind but occasionally of Unsound Mind

may not make a Contract when he is of Unsound Mind

(4) Position of agreements with persons of unsound mind

While he is of Unsound Mind

- Cannot enter into any Contract
- Contract entered during this period is altogether Void
- Cannot be held Liable thereon

While he is of sound mind

- Can enter into a valid contract
- Liable for such contracts

(5) Positions of agreements in case of persons of permanently unsound mind (in case of Idiots)

A person who is permanently of unsound mind

Cannot enter into any contract

Any agreement entered is altogether void

and not liable thereon

(6) Positions of agreements in case of Drunken/Intoxicated person

A Sane Person who is delirious from fever or who is so drunk cannot contract during such state because

- cannot understand the terms of a contract,
- cannot form a rational judgment as to its effect on his interest

(7) Persons disqualified by law

contracts by such person are Void. - Alien enemies Statutes - Foreign ambassadors disqualify certain persons - Convicts to enter into - Insolvents contract - Corporations - Etc.

III. Free Consent

(1) Meaning of consent In absence of consent-Agreement is void ab initio Two or more persons are they agree upon the same thing said to have consented. · in the same sense when-

(2) Free Consent



(3) Agreement caused by coercion

An agreement is said to be caused by Coercion if there is-

- Committing of any act which is forbidden by the IPC
- Threatening to commit any act which is forbidden by the IPC
- Unlawful detaining of any property
- Threatening to detain any property

(4) Consequences of Coercion

the agreement is a contract Contract voidable at the option of the party whose consent Coercion was so obtained.

(5) Undue influence

Contract is said to be induced by Undue Influence when-

- Relations subsisting between the Parties are such that.
- One of the Parties is in a position to Dominate the will of the other, and
- The Dominant Party uses that position to obtain an Unfair Advantage over the other

(6) Effect of undue influence

when agreement caused by undue influence-

- contract is voidable at the option of the party whose consent was obtained
- contract may be set aside

Relevant Case Law

In Kirpa Ram vs. Sami-Ud-din Ad. Khan, a youth of 18 years of age, spend thrift and a drunkard, borrowed Rs. 90,000 on a bond bearing compound interest at 2% per mensem (p.m.). It was held by the court that the transaction is unconscionable, the rate of interest charged being so exorbitant.

(7) Fraud

Fraud includes any of the following acts-				
suggestion, as to a fact which is not true	active concealment of a fact	promise made without any intention of performing it	Any other act fitted to deceive	act or omission as to law specially declared to be fraudulent

(8) By whom and when fraud is said to be exercised?

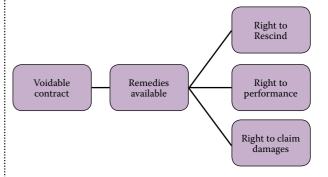
Fraud can be committed by

- a party to a contract, or
- with his connivance or
- by his agent

Act when done with intent to deceive-

- another party thereto or
- his agent, or
- to induce him to enter into the contract

(9) Effects of fraud



(10) Does mere silence amount to fraud?

General Rule- Mere silence as to facts,

- · which is likely to affect the willingness of a person,
- to enter into a contract, -is no fraud

Exceptions-Mere silence as to facts,

- · where it is the duty of a person to speak, or
- · his silence is equivalent to speech, -silence amounts to fraud

Relevant Case Law

Caselaws	Facts	Decision
Word vs. Hobbs	H sold to W some pigs which were to his knowledge suffering from fever. The pigs were sold 'with all faults' and H did not disclose the fact of fever to W.	Held there was no fraud.
Peek vs Gurney	The prospectus issued by a company did not refer to the existence of a document disclosing liabilities. The impression thereby created was that the company was a prosperous one, which actually was not the case.	Held the suppression of truth amounted to fraud.
Regier V. Campbell Staurt	A broker was asked to buy shares for client. He sold his own shares without disclosing this fact.	entitled to avoid the

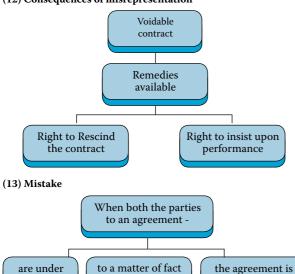
(11) Misrepresentation

When a person positively states that a fact is true when his information does not warrant it to be so

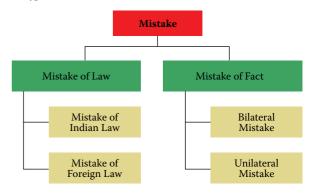
When there is a breach of duty by a person without intention to deceive which brings an advantage to him, and loss to the other;

When a party causes the other party to the agreement to make a mistake as to the subject matter.

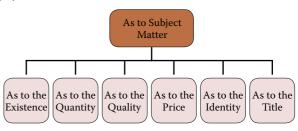
(12) Consequences of misrepresentation



(14) Types of mistake



(15) Bilateral Mistake



(16) Unilateral Mistake

A Contract is not Voidable merely Where only because it was caused by one of the one party to the parties to it being under a Mistake as to agreement is Matter of Fact. under a mistake The agreement is void where a unilateral mistake relates to the-Exception, Identity of the person contracted with, or Nature of the contract.

(17) Effects of mistake

Nature of Mistake and the nature of Agreement	
In Bilateral Mistake -	The agreement is void.
In Unilateral Mistake - As to identity of the person contracted with As to the nature of contract.	 The agreement is void. The agreement is void.
As to other matter.	The agreement is not void.

(18) Remedies under mistake

Obligation of aggrieved party	He must restore any benefit received by him under the contract to the other party from whom the benefit had been received [Section 64].
Obligation of other party	The person to whom money has been paid or anything delivered by mistake must repay or return it. [Section 72]

a mistake

essential to the

agreement

altogether void.

(19) Differences

Coercion and Undue influence

Basis of difference	Coercion	Undue Influence
Nature of action	It involves the physical force or threat.	It involves moral or mental pressure.
Involvement of criminal action	It involves committing or threatening to commit any act forbidden by Indian Penal Code or detaining or threatening to detain property unlawfully.	No such illegal act is committed or a threat is given.
Relationship between parties	It is not necessary that there must be some sort of relationship between the parties.	Some sort of relationship between the parties is absolutely necessary.
Exercised by whom	Coercion need not proceed from the promisor nor need it be directed against the promisor. It can be used even by a stranger to the contract.	Undue influence is always exercised between parties to the contract.
Enforceability	The contract is voidable at the option of the party whose consent has been obtained by the coercion.	Where the consent is induced by undue influence, the contract is either voidable or the court may set aside or enforce it in a modified form.

Fraud and misrepresentation

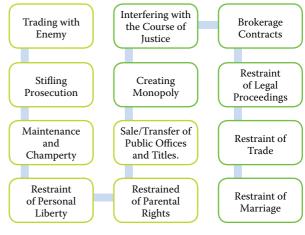
Basis of difference	Fraud	Misrepresentation
Intention	To deceive the other party by hiding the truth.	There is no such intention to deceive the other party.
Knowledge of truth	The person making the suggestion believes that the statement is untrue.	The person making the statement believes it to be true, although it is not true.
Recission of the contract and claim for damages	The injured party can repudiate the contract and claim damages.	The injured party is entitled to repudiate the contract or sue for restitution but cannot claim the damages.
Means to discover the truth	The party using the fraudulent act cannot secure or protect himself by saying that the injured party had means to discover the truth.	Party can always plead that the injured party had the means to discover the truth.

IV. Legality of Object and Consideration

(1) When there is an unlawful object & unlawful consideration in an agreement, its effect

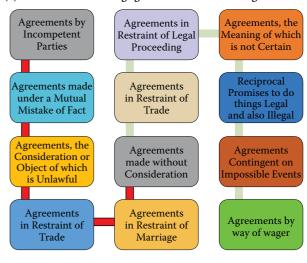
Consideration or Object of an agreement is unlawful, if-				
forbidden by law	defeats provision of any law	If it is fraudulent	involves or implies injury to a person or property of another	immoral or opposed to public policy
The Agreement is Void.	The agreement is void.	The agreement is void.	The agreement is void	The agreement is void.

(2) Agreements against Public policy



V. Agreements which are expressly declared void

(1) Law declares following agreement to be either illegal or void



(2) Consequences of agreement expressly declared void

Agreements expressly Void- ab- initio declared void / illegal by the Contract Act

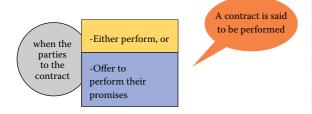
CA FOUNDATION - PAPER 2 (SECTION A) - BUSINESS LAWS

This Capsule deals with the significant concepts covered under units 4, 5 & 6 of Chapter 1 of the Study material of Foundation Paper 2 - Section A -Business Laws. It is in continuation to units 1, 2, & 3 of the chapter 1 published earlier in July 2020 and August 2020 edition of the Student Journal. This capsule itemize significant concepts related to "Performance and Breach of Contract", and "Special Contracts discussing Contingent and Quasi Contract under the Indian Contract Act, 1872. In order to have understanding of the related concepts, this capsule will help to revise and retain the important facet of the legal provisions.

CONCEPTS RELATED TO PERFORMANCE AND BREACH OF CONTRACT AND SPECIAL CONTRACT UNDER THE INDIAN CONTRACT ACT, 1872

I. Performance of Contract

(1) Meaning of Performance



(2) Types of performance of the Contract

Actual performance

- · Where a Promisor.
- · made an offer of performance,
- to Promisee,
- and the offer has been accepted by the Promisee

Attempted Performance

- · Where a Promisor.
- made an offer,
- to the Promisee,
- and the offer has not been accepted by the Promisee

(3) Effects of the performance of the contract

Actual **Performance**

- · Liability of the Promisor comes to an end
- with the performance of the Act, and there remains nothing to be done by him

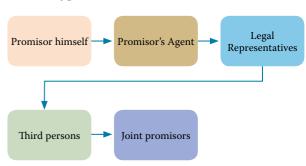
Attempted Performance

- the Promisor is not responsible for nonperformance, and
- have right to claim.

(4) Who may demand performance of contract



(5) Who may perform the contract



(6) Liability of joint promisor

General rule-If two or more persons have made a joint promise, all of them must jointly fulfill the promise.

After death of any one of them-

After the death of the last survivor-

his legal representative jointly the legal representatives of all with the survivor/survivors the original co-promisors

(7) Rules as to time and place for performance of the promise

Case where	Rule as to performance
Time not specified	Within the reasonable time
Time specified but promise is to be performed without promisee's application	During the usual business hours on that particular day
Time specified but promise is to performed on promisee's application	The promisee must apply for performance at a proper place and within usual business hours
Place not specified	The promisor must apply to the promisee to appoint a reasonable place for the performance and to perform the promise at such place.
Manner for performance	The promise must be performed in the manner and at the time prescribed by the promisee.

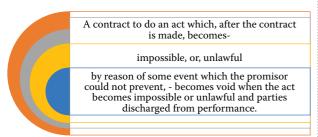
(8) Is time an essence of Contract?

Cases, where-	When time is essence of contract
Parties have Expressly agreed	Time is considered to be essence of Contract
Non-performance at the specified time results in an injury to the Party	Time is considered to be essence of Contract
Nature and necessity requires the performance of the Contract within the specified time	

(9) Consequences of Non-performance within the specified time

Cases where time is essence of the contract	Cases where time is not essence of a contract
Contract becomes Voidable at the option of the Promisee	• Contract does not become voidable at the option of the Promisee
• If performance beyond the specified time is accepted by the Promisee- The Promisee cannot claim compensation for any loss caused by non-performance at the agreed time, unless at the time of acceptance ,he has given a notice to the Promisor of his intention to claim compensation.	• The Promisee is entitled to claim compensation for any loss occasioned to him by non-performance of the promise at the agreed time.

(10) Impossibility of performance



(11) Impossibility existing at the time of contract or Initial Impossibility

Case	Effects	
If the impossibility is known to the parties	Such an agreement is void-abinitio	
If unknown to the parties	Such an agreement is void on	
	the ground of mutual mistake	
If known to the promisor only	Such promisor must	
	compensate for any loss	
	which such promisee sustains	
	through the non performance	
	of the promise.	

(12) Supervening impossibility

Case	Effects
Where an act becomes impossible after the contract is made	The contract becomes void when the act becomes impossible.
	The contract becomes void when the act becomes unlawful.
-	Promisor must compensate the promisee for any loss which might have suffered on account of non-performance of the promise.
Where an agreement is discovered to be void or where a contract becomes void	Any person who has received any benefit under such agreement or contract is bound to restore it or to make compensation to the person from whom he received it.

(13) Discharge of a contract

Discharge by mutual agreement

Discharge by impossibility of performance

Discharge by lapse of time

Discharge by operation of law

Discharge by breach of contract

II. Breach of contract

(1) When breach of contract take place?

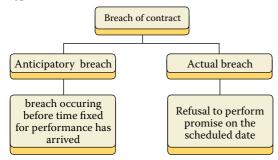
Breach of contract occurs, if any party-			
refuses, or	Fails to perform his part of the contract, or	By his act	makes it impossible to perform his obligation

(2) Effects of the Breach of Contract

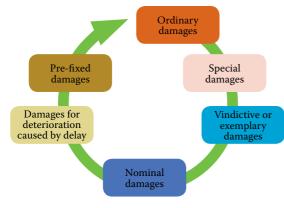
The aggrieved party is relieved from performing his obligation, and

gets a right to proceed against the party at fault

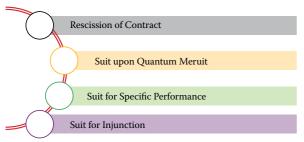
(3) Types of breach of contract



(4) Liability for Damages



(5) Remedies Available

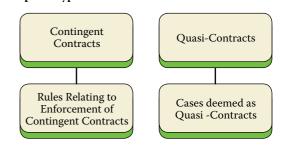


Relevant case laws

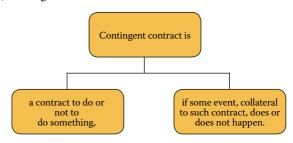
Case laws	Facts	Decision
Hadley Vs. Baxendale	The crankshaft of P's flour mill had broken. He gives it to D, a common carrier who promised to deliver it to the foundry in 2 days where the new shaft was to be made. The mill stopped working, D delayed the delivery of the crankshaft so the mill remained idle for another 5 days. P received the repaired crankshaft 7 days later than he would have otherwise received. Consequently, P sued D for damages not only for the delay in the delivering of the broken part but also for loss of profits suffered by the mill for not having been worked.	The court held that P was entitled only to ordinary damages and D was not liable for the loss of profits because the only information given by P to D was that the article to be carried was the broken shaft of a mill and it was not made known to them that the delay would result in loss of profits.
00		

Ca	ase laws	Facts	Decision
Vs M	ibbons s. West inister ank	A business man whose credit has suffered will get exemplary damages even if he has sustained no pecuniary loss.	that a non-trader cannot get heavy damages in

III. Special types of Contract



(1) Contingent Contract



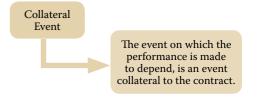
(2) Essentials of a Contingent Contract

(a) Dependence on future event

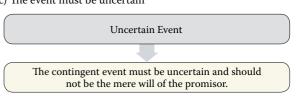
Dependence on a future event

The performance of a contingent contract is made dependent upon the happening or nonhappening of some event. A contract may be subject to a condition precedent or subsequent.

(b) 'Event' referred is collateral to the contract



(c) The event must be uncertain



(3) Rules regarding Contingent contracts

Rule 1 Enforcement of contracts contingent on an event 'happening' Rule 2 Enforcement of contracts contingent on an event 'nothappening' Rule 3 Contract contingent upon the future conduct of a living person Rule 4
Contract
contingent upon
the happening
of an uncertain
specified event
within a fixed
time

Rule 5
Contracts
contingent
upon the nonhappening of
an uncertain
specified event
within a fixed time

Rule 6 Agreement contingent on impossible event.

(a) Rule 1 regarding contingent contracts

Enforcement of contracts contingent on an event 'happening'

Where a contingent contract is made to do or not to do anything if an uncertain future event happens,

- it cannot be enforced by law unless and until that event has happened.
- If the event becomes impossible, such contracts become void.

(b) Rule 2 regarding contingent contracts

Enforcement of contracts contingent on an event 'not-happening'

- Where a contingent contract is made to do or not do anything
- if an uncertain future event does not happen
- it can be enforced only when the happening of that event becomes impossible and not before.

(c) Rule 3 regarding contingent contracts

Contract contingent upon the future conduct of a living person

- Where, the future event on which a contract is contingent is the way in which a person will act at an unspecified time.
- In such a case, the event shall be considered to have become impossible when such person does anything which renders it impossible that he should so act within any definite time or otherwise than under further contingencies.

(d) Rule 4 regarding contingent contracts

Contract contingent upon the happening of an uncertain specified event within a fixed time;

- Such type of contracts become void if before the expiry of fixed time-
 - · Such event does not happen, or
 - · Such events becomes impossible.

(e) Rule 5 regarding contingent contracts

Contract contingent upon the non-happening of an uncertain specified event within a fixed time;

- Such contract can be enforced by law if before the expiry of fixed time-
 - Such event does not happen, or
- · It become certain that such event will not happen.

(f) Rule 6 regarding contingent contracts

Agreement contingent on impossible event.

- A contingent agreement to do or not to do anything, if an impossible event happens, is void.
- The impossibility of the event may be or may not be known to the parties to the agreement at the time when they entered into it.

IV. Quasi-Contract

Quasi Contract In the absence of a contract. An obligation imposed by law.

(2) Features of a Quasi- Contract

Imposed by Law

Obligation is a duty and not the promise of a party

The right is always a right to money

Right is available against specific person

Suit for breach may be filed same as of a complete contract

(3) Difference between quasi contracts and Contingent

Basis of distinction	Quasi- Contract	Contingent Contract
Essential for the valid contract	The essentials for the formation of a valid contract are absent	Present
Obligation	Imposed by law	Created by the consent of the parties

(4) Types of quasi-contracts

- Claim for necessaries supplied to persons incapable of contracting
 - Right to recover money paid for another person
- iii Obligation of a person enjoying benefits of non-gratuitous act
- iv Responsibility of a finder of goods
- Liability for money paid or thing delivered by mistake or under coercion

(a) Type i of quasi-contracts

Claim for necessaries supplied to persons incapable of contracting-

- If necessaries are supplied to a person who is incapable of contracting, e.g. minor or a person of unsound mind-
- · the supplier is entitled to claim their price from the property of such a person.

(b) Type ii of quasi-contracts

Right to recover money paid for another person

- · A person who has paid a sum of money which another is obliged to pay-
- Such person is entitled to be reimbursed by that other person.

Provided, the payment has been made by him to protect his own interest

(c) Type iii of quasi-contracts

Obligation of a person enjoying benefits of non-gratuitous act

- · Such an obligation/right to recover arises "where a person lawfully does anything for another person, or delivers anything to him not intending to do so gratuitously and such other person enjoys the benefit thereof.
- the latter is bound to make compensation to the former in respect of, or to restore, the thing so done or delivered.

(d) Type iv of quasi-contracts

Responsibility of a finder of goods

- A person who finds goods belonging to another, and takes them into his custody
- · there such person is subject to the same responsibility as a bailee

(e) Type v of quasi-contracts

Liability for money paid or thing delivered by mistake or under coercion

- A person to whom money has been paid, or anything delivered by mistake, or
- · under coercion
- · must repay or return it.

(5) Remedy on breach of quasi-contract

When the obligation created by the quasi-contract is not discharged there the injured party is entitled to receive the compensation same as defaulted party had contracted to discharge as it had broken his contract.

Relevant case laws

Case laws	Facts	Decision
ShyamLal vs. State of U.P	'S' a government servant was compulsorily retired by the government. He filed a writ petition and obtained an injunction against the order. He was reinstated and was paid salary but was given no work and in the mean time government went on appeal.	The appeal was decided in favour of the government and 'S' was directed to return the salary paid to him during the period of reinstatement
Hollins vs. Howler L. R. & H. L.,	H' picked up a diamond on the floor of 'F's shop and handed over the same to 'F' to keep till the owner was found. In spite of the best efforts, the true owner could not be traced. After the lapse of some weeks, 'H' tendered to 'F' the lawful expenses incurred by him and requested to return the diamond to him. 'F' refused to do so.	Held that 'F' must return the diamond to 'H' as he was entitled to retain the goods found against everybody except the true owner.
Trikamdas vs. Bombay Municipal Corporation	T' was traveling without ticket in a tram car and on checking he was asked to pay ₹5/- as penalty to compound transaction. T filed a suit against the corporation for recovery on the ground that it was extorted from him.	The suit was decreed in his favour.

CA FOUNDATION - PAPER 2A - BUSINESS LAWS

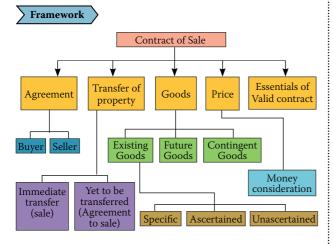
In this capsule, we have summarized the important concepts of the Unit 1 and 2 of the Chapter 2: The Sale of Goods Act, 1930. From Examination point of view, this chapter comprises of around 12 to 14 marks of the paper. In this chapter, students are tested with conceptual understanding of the legal provisions, as well application of the important concepts in the simple practical scenarios. This capsule will help the students to revise and retain essentials of some of the important definitions and various requirements in the formation of the Contract of Sale.

THE SALE OF GOODS ACT, 1930

Primer to the Sale of Goods Act, 1930

- Sale of goods is one of the specific forms of contracts recognized and regulated by law in India.
- It is an Act to define and amend the laws relating to the sale of goods.
- It came into force on 1st July, 1930.
- The provisions of the Act are applicable to the sale of ONLY movable properties and the Act is not applicable to immovable properties.
- It extends to the whole of India.

Formation of the Contract of Sale



Important Terminologies

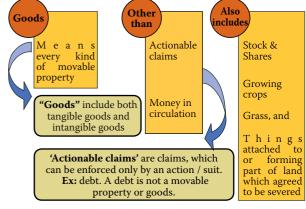
is a Buver.

1. Buyer and Seller

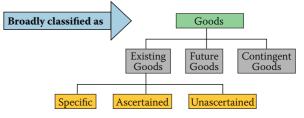
Buver · A person who sells or agrees to sell goods [Section 2(13)]. Seller • Ex: On 1st June 2021, A agrees to sell 100 bales of cotton to B for Rs. 1000. Here, A is a Seller and B

A person who buys or agrees to buy goods [Section

2. Goods [Section 2(7)] and related terms



3. Classification of Goods



Specific classification of goods Goods in existence at the time of the contract of sale; **Existing Goods** (Section 6) or Goods owned / possessed/ acquired by the seller at the time of Types of existing contract of sale goods

Specific Goods

Ascertained

Goods

- Goods identified & agreed upon at the time a contract of sale is made
- Ex: Samsung Galaxy S7 Edge, IFB washing machine of 7 kg
- Goods which are identified in accordance with the agreement after the contract of sale is made.
- Ex: "A" owns 10 Maruti Cars. "B" contracts with "A" to buy one out of them. After the contract, "A" keeps out one car to be given to "B".
- Goods which are not specifically identified or ascertained at the time of making of the Unascertained goods
 - Ex: "A" owns 10 Maruti Cars. "B" contracts with "A" to buy any one car out of them.

Future Goods [Section 2 (6)].

- · Goods to be
- manufactured or
- produced or
- acquired
- by the seller after making the contract of sale
- Ex: 1000 quintals of potatoes to be grown in Mr. A's field.

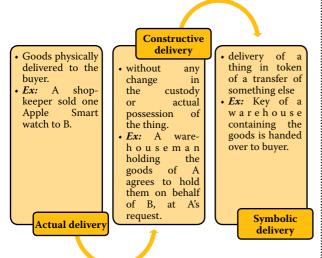
Contingent Goods [Section 6(2)]

- · The acquisition of which
- by the seller
- depends upon an uncertain contingency (uncertain event)
- Ex: P contracts to sell 500 pieces of particular item provided the ship which is bringing them reaches the port safely.

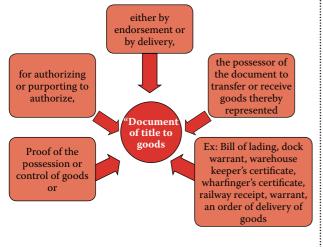
4. Delivery – Meaning [Section 2(2)]



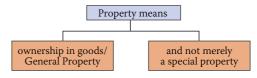
5. Types of Delivery



6. Document of title to goods [Section 2(4)]



7. Property [Section 2(11)]



8. Price [Section 2(10)]



Sale and agreement to sell [Section 4]

1. Meaning of Contract of Sale of goods

It is a contract whereby (i) the seller transfers, or (ii) agrees to transfer - the property in goods to the buyer for a price

2. Mode for contract of sale of goods



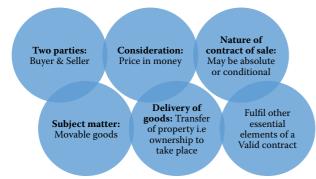
An agreement to sell becomes a sale-

when the time elapses or the conditions are fulfilled subject to which the property in the goods is to be transferred. [Section 4(4)]

3. Differences in Sale and Agreement to Sell

Basis of difference	Sale	Agreement to sell
Transfer of property	Immediately	Future Date or fulfillment of condition
Nature of contract	Executed	Executory
Remedies for breach	Sue for price	Sue for damages only and not for price
Liability of parties	Liability of the buyer	Liability of the seller
Burden of risk	Buyer	Seller
Nature of rights	Jus in rem	Jus in personam
Right of resale	Seller cannot re-sell the goods	Seller may re-sell
Insolvency of seller	Official Assignee • not be able to take over the goods • will recover the price from the buyer.	Official Assignee • acquire control over the goods • the price will not be recoverable.
Insolvency of buyer	Official Assignee • control over the goods.	Official Assignee • no control over the goods.

4. Contract of sale - elements must co-exist



Sale Distinguished from other Similar **Contracts**

1. Sale and Hire Purchase

Basis of difference	Sale	Hire- Purchase
Time of passing property	Immediately	On payment of last instalment
Position of the party	Buyer is like that of owner	Position of the hirer is like that of bailee till final payment
Termination of contract	the buyer cannot terminate the contract and bound to pay price	terminate the
Burden of Risk of insolvency of the buyer	risk of seller	Owner takes no risk and has right to take back the goods
Transfer of title	The buyer can pass a good title to a bona fide purchaser	Hirer cannot pass any title even to a bonafide purchaser
Resale	The buyer can	Hirer cannot, unless all installments paid

2. Sale and Bailment

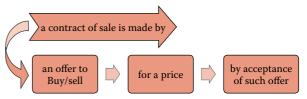
Basis of difference	Sale	Bailment
Transfer of property	Transferred from seller to buyer	Transfer of possession of goods from bailor to bailee
Return of goods	Not possible	Bailee must return the goods to the Bailor on accomplishment of the purpose
Consideration	It is the Price in terms of money	It may be gratuitous or non-gratuitous.

3. Sale and contract for work and labour

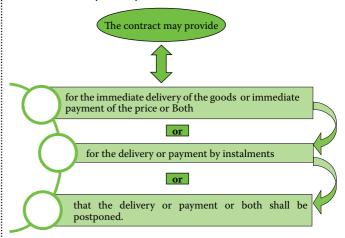
Basis of difference	Sale	Contract for work and labour
Nature of Contract	which some goods are sold or are to be	No goods are sold, and there is only the doing or rendering of some work of labour.

Procedure for conduct of Contract of Sale [Section 5]

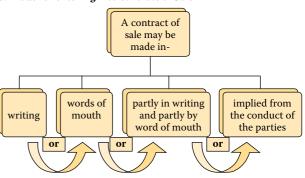
1. Process



2. Mode of delivery and Payment



3. Mode for entering into contract of Sale



Subject matter of Contract of Sale [Section 6, 7, & 81

1. Goods which form the subject matter of a contract of sale

Existing goods

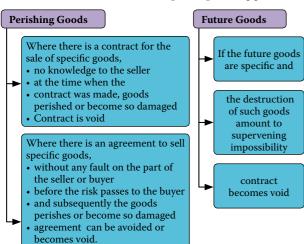
existing goods that are acquired, owned or possessed by the seller

Future goods

the acquisition of which by the seller depends upon a contingency which may or may not happen

Whereby a contract of sale the seller purports to effect a present sale of future goods, the contract operates as an agreement to sell the goods

2. Nature of contract of sale with respect to perishing goods



Ascertainment of price [Section 9]

fixed by the contract, or

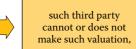
agreed to be fixed in a manner provided by the contract, or

determined by the course of dealings between the parties.

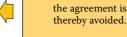
Where price is not determined, the buyer shall pay the seller a reasonable price

Agreement to sell at valuation [Section 10]

Where there is an agreement to sell goods on the terms that the price is to be fixed by the valuation of third party; and



if the goods or any part thereof have been delivered to, and appropriated by, the buyer, he shall pay a reasonable price therefore.



Where such third party is prevented from making the valuation by the fault of the seller or buyer,

the party not in fault may maintain a suit for damages against the party in default.

Ex: P is having two bikes. He agrees to sell both of the bikes to S at a price to be fixed by the Q. He gives delivery of one bike immediately. Q refuses to fix the price. As such P ask S to return the bike already delivered while S claims for the delivery of the second bike too. In the given instance, buyer S shall pay reasonable price to P for the bike already taken. As regards the Second bike, the contract can be avoided.

Stipulation as to time of Payment and time of delivery [Section 11]

Stipulation as to the time of payment

are not deemed to be of the essence from the terms of the contract of sale, unless terms of contract state otherwise. Stipulations as to time of delivery are usually the essence of the contract

Delivery of goods must be made without delay

Conditions and Warranties with reference to the goods [Section 12]

1. Meaning -Condition and Warranty

Condition

is a stipulation essential to the main purpose of the contract,

the breach of which gives rise to a right to treat the contract as repudiated.

Warranty

is a stipulation

co-lateral to the main purpose of the contract,

the breach of which gives rise to a claim for damages

but not to a right to reject the goods and treat the contract as repudiated.

2. Differences

Point of differences	Condition	Warranty	
Meaning	A stipulation essential to the main purpose of the contract.	collateral to the	
Right in case of breach	Repudiate or claim damages or both	Claim only damages	
Conversion of stipulations	A breach of condition may be treated as a breach of warranty.	A breach of warranty cannot be treated as a breach of condition.	

3. Waiver of conditions [Section 13]

Voluntary Waiver

- Waives performance of contract
 Floct to treat condition as
- Elect to treat condition as warranty

Compulsory Waiver

- Non-severability of contract
- Fulfilment of conditions excused by law

Mode of Conditions and Warranties

'Conditions' and 'Warranties'

may be either express or implied

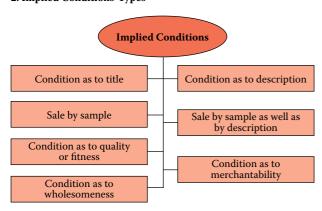
1. Express and Implied Conditions-Meaning

Express conditions

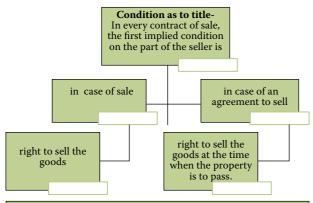
- · Agreed upon between the parties at the time of contract and
 - are expressly provided in the contract.

Implied conditions • Which are presumed by law to be present in the contract. an implied condition may be negated or waived by an express agreement.

2. Implied Conditions-Types



3. Condition as to title [Section 14]



Ex: A purchased a tractor from B who had no title to it. After 2 months, the true owner spotted the tractor and demanded it from A. Held that A was bound to hand over the tractor to its true owner and that A could sue B, the seller without title, for the recovery of the purchase price.

4. Sale by description [Section 15]

Contract of sale of goods by description

the goods shall correspond with the description

there is an implied condition that

Ex: A ship was contracted to be sold as "copper-fastened vessel" but actually it was only partly copper-fastened. Held that goods did not correspond to description and hence could be returned or if buyer took the goods, he could claim damages for breach.

5. Sale by sample [Section 17]

Sale by sample

bulk shall correspond with the sample in quality

buyer shall have a reasonable opportunity of comparing the bulk with the sample

goods shall be free from any latent defect i.e. a hidden defect.

Ex: A company sold certain shoes made of special sole by sample for the French Army. The shoes were found to contain paper not discoverable by ordinary inspection. Held, the buyer was entitled to the refund of the price plus damages.

6. Sale by sample as well as by description [Section 15]

Sale by sample as well as by description

bulk of the goods supplied shall correspond both with the sample and the description

In case the goods correspond with the sample but do not tally with description or vice versa or both, buyer can repudiate the contract.

Ex: A agreed with B to sell certain oil described as refined sunflower oil, warranted only equal to sample. The goods tendered were equal to sample but contained a mixture of hemp oil. B can reject the goods.

7. Condition as to quality or fitness [Section 16(1)]

the goods supplied shall be reasonably fit for the purpose for which the buyer wants them, provided the stated Condition as to quality or fitness are fulfilled

- · The buyer should have made known to the seller the particular purpose for which goods are required.
- The buyer should rely on the skill and judgement of the seller.
- The goods must be of a description dealt in by the seller, whether he be a manufacturer or not

Ex: 'A' bought a set of false teeth from 'B', a dentist. But the set was not fit for 'A's mouth. 'A' rejected the set of teeth and claimed the refund of price. It was held that 'A' was entitled to do so as the only purpose for which he wanted the set of teeth was not fulfilled.

8. Condition as to Merchantability [Section 16(2)]

Condition as to Merchantability

- Goods should be bought by description.
- The seller should be a dealer in goods of that description.
- **Exception:** If the buyer has examined the goods, there shall be no implied condition as regards defects which such examination ought to have revealed.

Ex: A bought a black velvet cloth from C and found it to be damaged by white ants. Held, the condition as to merchantability was broken.

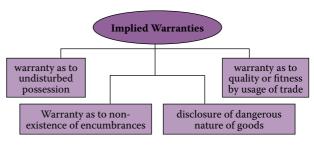
9. Condition as to wholesomeness

Condition as to wholesomeness

- In the case of eatables and provisions,
 in addition to the implied
- condition as to merchantability,
 there is another implied condition that the goods shall be wholesome.

Ex: A supplied F with milk. The milk contained typhoid germs. F's wife consumed the milk and was infected and died. Held, there was a breach of condition as to fitness and A was liable to pay damages.

10. Implied Warranties-Types



11. Implied warranty

Warranty as to

buyer shall have and enjoy quiet possession of the goods.

If the buyer having got possession of the goods, is later on disturbed in his possession,

he is entitled to sue the seller for the breach of the warranty.

Ex: A Purchased a second hand typewriter which happened to be stolen

Warranty as to non-existence of encumbrances

> the goods shall be free from any charge or encumbrance

in favour of any third party not declared or known to the buyer

before or at the time the contract is entered into.

Ex:: S sells a car which was given as security by Y against a loan

Warranty as to quality or fitness by usage of trade

An implied warranty as to quality or fitness for a particular purpose may be annexed or attached by the usage of trade

Ex: Shares purchased from broker expected to be free from bad deliveries Disclosure of dangerous nature of goods

> the goods are dangerous in nature and

the buyer is ignorant of the danger,

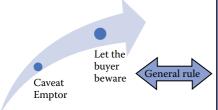
the seller must warn the buyer of the probable danger.

If there is a breach of warranty, the seller may be liable in damages.

Ex: Lid of disinfectant powder to be opened with care.

Caveat Emptor [Section 16]

1. Meaning of doctrine



Ex: A purchases a horse from B. A needed the horse for riding but he did not mention this fact to B. The horse is not suitable for riding but is suitable only for being driven in the carriage. Caveat emptor rule applies here and so A can neither reject the horse nor can claim compensation from B.

of the buyer to examine the goods thoroughly before he buys them in order to satisfy himself that the goods will be suitable for his purpose for which he is buying them.

It is the duty

${\bf 2.}\ Required\ conditions\ when\ doctrine\ is\ not\ attracted:$

Conditions to be satisfied

- Buyer had made known to the seller the purpose of his purchase, and
- buyer relied on the seller's skill and judgement, and
- seller's business to supply goods of that description

3. Exceptions to Doctrine of caveat Emptor:

Exceptions

- Fitness as to quality or use
- · Goods purchased under patent or brand name
- Goods sold by description
- · Goods of Merchantable Quality
- · Sale by sample
- · Goods by sample as well as description
- Trade Usage
- · Seller actively conceals a defect or is guilty of fraud

CA FOUNDATION - PAPER 2A - BUSINESS LAWS

In this capsule, we have summarized the important concepts of the Unit 3 and 4 of the Chapter 2: The Sale of Goods Act, 1930. From Examination point of view, this chapter comprises of around 12 to 14 marks of the paper. In this chapter, students are tested with conceptual understanding of the legal provisions, as well application of the important concepts in the simple practical scenarios. This capsule will help the students to revise and retain essentials of some of the important provisions related to transfer of ownership, delivery of goods and unpaid seller.

THE SALE OF GOODS ACT, 1930

(I) Provisions related to transfer of Ownership [Section 18-26]

(i) Stages involved in transfer of ownership:

Passing of property

Delivery of Goods

Passing of Risk

Passing of Property



- Passing of Ownership
- If the property has passed to the buyer, the RISK in the goods sold is that of the buyer and NOT of the seller

Rules regarding transfer of property in goods Depends on two basic factors:

Identification of goods

Goods must be ascertained in order to pass the property in goods to buyer

Goods must be specific and ascertained to acquire the ownership right on the goods by buyer

Intention of parties

Property in goods i transferred at the time-

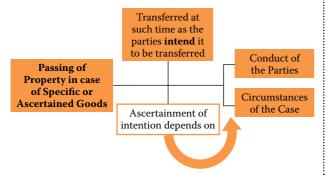
 when parties intend it to be transferred

Ascertaing of intention shall be on the basis of-

- · terms of contract
- conduct of the parties, and
- circumstances of the case

Primary Rules: For determination of passing of property from seller to Buver

1. Passing of Property in Case of Specific or Ascertained Goods



Different stages of Goods while passing of property under this category:

Specific Goods in Deliverable Stage

Property in goods passes to the buyer when the contract is made

irrespective of time of the payment or delivery or both.

Example: X buys a Washing Machine and asks for home delivery. The washing machine immediately becomes the property of X.

Specific Goods to be put in Deliverable Stage

When there is a contract for the sale of specific goods;

seller is bound to do something to the goods for putting them into deliverable state;

the property does not pass until such thing is done and buyer has notice thereof.

Example: X purchased a laptop and asks for home delivery but that laptop does not have a Windows operating system installed. The property transfers to X only after shopkeeper installed OS making the laptop ready for delivery and intimated the buyer about it.

Specific Goods in a Deliverable Stage when seller has to do anything to put it in deliverable stage

- · Contract for sale of specific goods
- seller is bound to weigh, measure, test or do something for purpose of ascertaining price
- then the Property in goods passes to the buyer
- only when such thing is done and buyer has notice of it.

Example: A sold carpets to the Company which were required to be laid. The carpet was delivered to the company's premises but was stolen before it could be laid. It was held that the carpet was not in deliverable state as it was not laid, which was part of the contract and hence, the property had not passed to the buyer company.

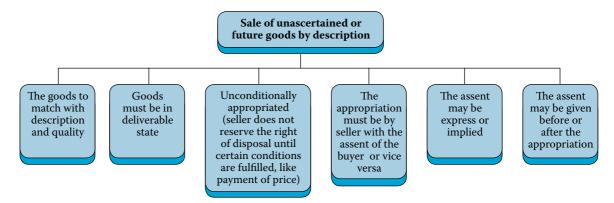
2. Sale of Unascertained Goods

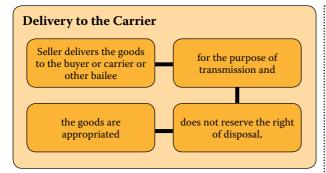
When there is a sale of Unascertained Goods,

no property is transferred to the buyer unless the goods are ascertained

The Chartered Accountant Student December 2021

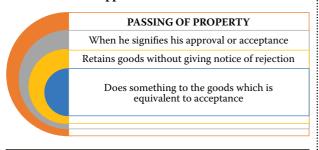
Rules in respect of passing of property under this category





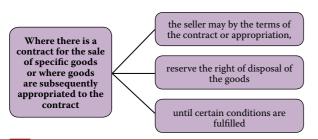
Example: A bill of lading of railway parcel is made out in the name of the buyer and is sent to him, the ownership in the goods passes from the seller to the buyer. In case the goods are subjected to accidental loss or by theft, the seller will not be liable.

3. Goods sent on Approval or "Sale Or Return"



Example: A sends to B a water motor on approval or return in March, 2020. B to return it after trial in August, 2020. The water motor has not been returned within a reasonable time, and therefore, A is not bound to accept it and B must pay the price.

4. Reservation of Right of Disposal



Example: X sends furniture to a company by a truck and instructs the driver not to deliver the furniture to the company until the payment is made by company to him. The property passes only when the payment is made.

Risk Prima Facie passes with Property

Until the property therein is transferred to the buyer

the goods remain at the seller's risk



when the property therein is transferred to the buyer

the goods are at the buyer's risk whether delivery has been made or not.



If delivery is delayed by the fault of the seller or the buyer

the goods remain at the risk of the party in default (seller or buyer as per the case)



The duties and liabilities of the seller or the buyer as bailee of goods for other party

will not be affected even when risk has passed.

Example: A bids for an antique painting at a sale by auction. After the bid, when the auctioneer struck his hammer to signify acceptance of the bid, he hit the antique which gets damaged. The loss will have to be borne by the seller, because the ownership of goods has not yet passed from the seller to the buyer.

(II) Transfer of Title by Non Owners (Section 27-30) Types of Delivery

Where goods are sold by a person who is not the owner; and

who does not have the authority or with the consent of the owner

buyer does not acquire a good title

Example: P, the hirer of vehicle under a hire purchase agreement, sells them to Q. Q, though a bona fide purchaser, does not acquire the ownership in the vehicle. At the most he acquires the same right as that of the hirer.

NEMO DAT QUOD NON HABET - No one can give what he has not got.

Exceptions:

Sale by a Mercantile Agent

Sale by one of the joint owners

Sale by a person in possession under voidable contract

Sale by a person who has already sold goods but continues in possession thereof

Effect of Estoppel

Sale by an unpaid seller

Sale by a buyer obtaining possession before the property vested in him

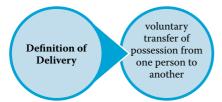
Sale under provisions of other Acts

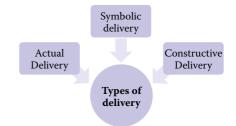
Examples: 1. A, B, and C are three brothers and joint owners of a T.V and VCR and with the consent of B and C, the VCR was kept in possession of A. A sells the T.V and VCR to P who buys it in good faith and without notice that A had no authority to sell. P gets a good title to VCR and TV.

2. During IPL matches, P buys a TV set from R. R agrees to deliver the same to P after some days. In meanwhile R sells the same to S, at a higher price, who buys in good faith and without knowledge about the previous sale. S gets a good title.

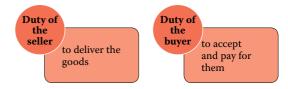
(III) Performance of the Contract of Sale (Section 31-44)

Meaning of delivery

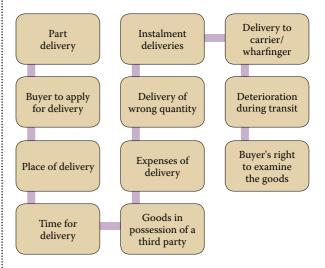




Duties of seller and Buyer



Rules regarding Delivery of Goods



Examples: 1. Certain goods lying at wharf were sold in a lot. The seller instructed the wharfinger to deliver them to the buyer who had paid for them and the buyer, thereafter, accepted them and took away part. Held, there was delivery of the whole.

2. A agrees to sell 100 quintals of wheat to B at `1,000 per quintal. A delivers 1,100 quintals. B may reject the whole lot or accept only 1,000 quintals and reject the rest or accept the whole lot and pay for them at the contract of sale.

Rule Related to Acceptance of Delivery of Goods

Acceptance is deemed to take place when the buyer-

intimates to the seller that he had accepted the goods; or

does any act to the goods, which is inconsistent with the ownership of the seller; or

retains the goods after the lapse of a reasonable time, without intimating to the seller that he has rejected them.

(IV) Unpaid Seller (Section 45-61)

UNPAID SELLER

- 1. The Whole price has not been paid or tendered and the seller has an immediate right of action for the price
- When a bill or exchange or other negotiable instrument has been received as conditional payment and it has been dishonoured.

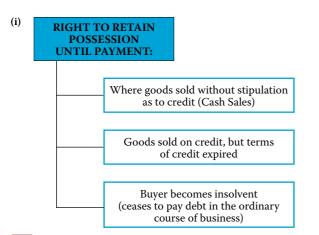
Example: P sold some goods to R for ₹60,000 and received a cheque for a full price. On presentment, the cheque was dishonoured by the bank. P is an unpaid seller.

Rights of an Unpaid Seller



Right of Unpaid Seller against the Goods

1. Seller's Lien



Example: A sold certain goods to B for a price ₹50,000 and allowed him to pay the price within one month. B becomes insolvent during this period of credit. A, the unpaid seller, can exercise his right of lien.

Buyer or agent lawfully obtains the goods

Delivers goods to carrier or bailee

Termination of Lien

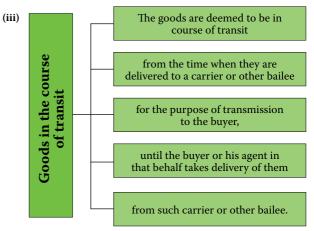
By waiver

By Estoppel (by conduct or behaviour)

Example: A sold a car to B for \mathbb{Z} 1,00,000 and delivered the same to the railways for the purpose of transmission to the buyer. The railway receipt was taken in the name of B and sent to B. Now A cannot exercise the right of lien.

2. Right of stoppage in transit:

(i) Right of the right of to regain the to retain them stopping the stoppage possession till the full goods while in transit and price is paid they are in means transit, (ii) Right of stoppage in transit is exercised only when the following conditions are fulfilled The seller He must The The The have goods are right is must be buyer has unpaid. parted in transit. become subject to with the insolvent. provisions possession of the Act. of goods.



(iv)

When does the transit come to an end?						
	Buyer obtains delivery before the arrival of goods at destination	Where the carrier or other bailee acknowledges to the buyer or his agent that he holds the goods as soon as the goods are loaded on the ship, unless the seller has reserved the right of disposal of the goods.	If the carrier wrongfully refuses to deliver the goods to the buyer.	Where goods are delivered to the carrier hired by the buyer	Where the part delivery of the goods has been made to the buyer, the transit will come to an end for the remaining goods which are yet in the course of transmission.	Where the goods are delivered to a ship chartered by the buyer, the transit comes to an end.

(v)

Stoppage in transit

By taking actual possession of goods by giving notice to the carrier not to deliver the goods.

(vi)

Exceptions where unpaid seller's right of lien and stoppage in transit are defeated When the seller has assented to the sale, mortgage or other disposition of the goods made by the buyer

When a document of title to goods has been transferred to the buyer and the buyer transfers the documents to a person who has bought goods in good faith and for value

Example: A entered into a contract to sell cartons in possession of a wharfinger to B and agreed with B that the price will be paid to A from the sale proceeds recovered from his customers. Now B sold goods to C and C duly paid to B. But anyhow B failed to make the payment to A. A wanted to exercise his right of lien and ordered the wharfinger not to make delivery to C. Held that the seller had assented to the resale of the goods by the buyer to the sub-buyers. As a result, A's right to lien is defeated.

3. Right of re-sale

Where the goods are of a perishable nature Where he gives notice to the buyer of his intention to re-sell the goods Where an unpaid seller who has exercised his right of lien or stoppage in transit resells the goods

A re-sale by the seller where a right of re-sale is expressly reserved in a contract of sale

Where the property in goods has not passed to the buyer Rights of Unpaid Seller against the Buyer

Rights of unpaid seller against the buyer

- Suit for price
- Suit for damages for non-acceptance
- · Repudiation of contract before due date
- Suit for interest

Breach of Contract by Seller

Breach of contract by seller, where he-

Fails to deliver the goods at the time or in manner prescribed

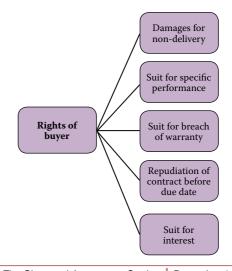
Breach of contract by seller, where he-

Repudiates the contract

Breach of contract by seller, where he-

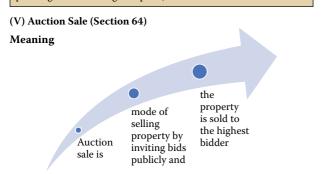
Deliver non-conforming goods and buyer rejects and revokes acceptance

Right of Buyer in case of breach of contract by seller



33

Example: A' agreed to sell a rare painting of Mughal period to 'B'. But on the due date of delivery, 'A' refused to sell the same. In this case, 'B' may file a suit against 'A' for obtaining an order from the Court to compel 'A' to perform the contract (i.e. to deliver the painting to 'B' at the agreed price).



Legal Rules of Auction Sale

Rules

- · Where goods are sold in lots
- Completion of the contract of sale
- Right to bid may be reserved
- Where the sale is not notified by the seller
- · Reserved price
- · Pretended bidding

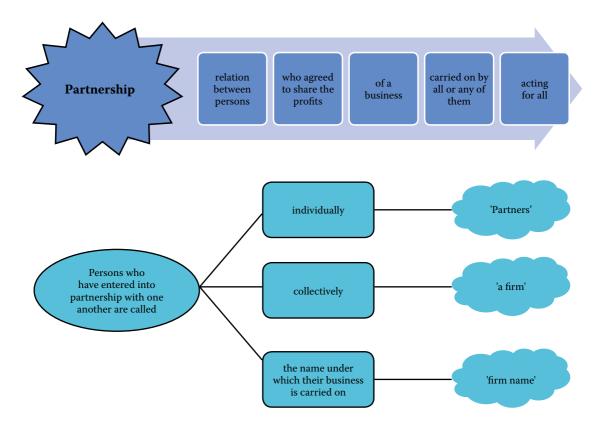
Example: P sold a car by auction. It was knocked down to Q who was only allowed to take it away on giving a cheque for the price and signing an agreement that ownership should not pass until the cheque was cleared. In the meanwhile till the cheque was cleared, Q sold the car to R. It was held that the property was passed on the fall of the hammer and therefore R had a good title to the car. Both sale and sub sale are valid in favour of Q and R respectively.

CA FOUNDATION - PAPER 2A - BUSINESS LAWS

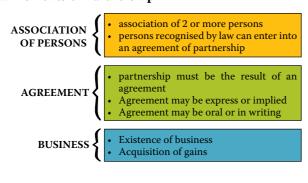
This capsule on Paper 2A: Business Laws at Foundation level covers the concepts of Unit 1 of the Indian Partnership Act, 1932 which is Chapter 3 of this paper. It covers significant concepts explained in a graspable manner for rational understanding of legal provisions. This will help the student to understand and retain the important aspects of the legal provisions. This capsule in fact, is in short notes which aids to revise the subject in the examination condition and can be referred a day before examination. This is relevant for the November 2022 examination.

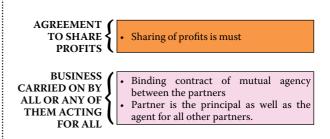
CHAPTER 3: THE INDIAN PARTNERSHIP ACT, 1932 UNIT 1: GENERAL NATURE OF PARTNERSHIP

1. Definition of 'Partnership', 'Partner', 'Firm' and 'Firm name'

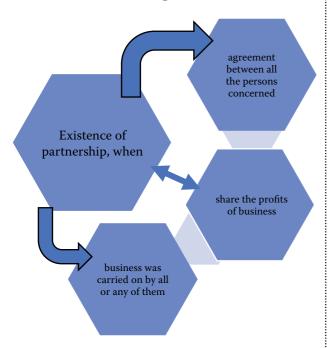


2. Elements of Partnership





3. True Test of Partnership



4. Partnership distinguished from other forms of Organisation

I. Partnership Vs Joint Stock Company

Basis of difference	Partnership	Joint Stock Company	
Legal status	Not a legal entity	Is an artificial legal person. (Saloman Vs Saloman)	
Agency	Partner is an agent of firm and other partners.	A member is not an agent of company or of other members.	
Distribution of profits	The profits of the firm are distributed as per the Partnership Deed.	There is no such compulsion to distribute the profits among the members. Dividend is declared out of profits.	
Extent of liability	Liability of members is unlimited.	Liability of the members can be limited by shares or by guarantee. There can be unlimited liability also.	
Property	The firm's property is the "Joint Estate" of all the partners.	Company's property is separate from that of its members who can receive it back only in the form of dividends or refund of capital.	
Transfer of shares	A share in Partnership cannot be transferred without the consent of all the partners.	Shares of a private limited company can be transferred with ease.	
Management	Partners can take part in management of a firm.	Only director members can take part in management.	

Basis of difference	Partnership	Joint Stock Company
Registration	For a partnership, firm registration is not compulsory.	Company is created by registration under Companies Act, 2013.
Winding up	A partnership may be dissolved by any partner at any time if all the partners agree.	A Company is wind up by NCLT or its name is struck off by the ROC.
Number of membership	Number of partners: maximum-100 (As per Section 464 of the Companies Act, 2013) Present limit is 50 [As per Companies (Miscellaneous) Rules, 2014]	Private company: minimum- 2, maxi- mum- 200 Public Company: min- imum- 7, maximum- No limit One person compa- ny: 1
Duration of existence	Firm does not have perpetual succession.	Company has perpetual succession.

II. Partnership Vs Club

Basis of Difference	Partnership	Club
Objective	Profit	Not profit
Relationship	Partners	Members
Interest in the property	Yes	No
Dissolution	Change in partners affect existence	Change in members don't affect existence

III. Partnership Vs Hindu Undivided Family (HUF)

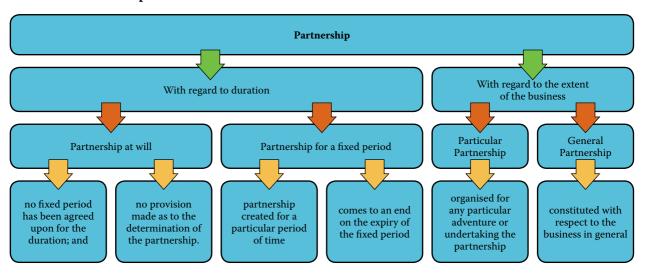
Basis of difference	Partnership	HUF	
Mode of creation	An agreement.	Status means its creation by birth in the family.	
Death of a member	Ordinarily leads to the dissolution of partnership.	Does not give rise to dissolution of the family business.	
Management	All the partners are equally entitled to take part.	Generally vests in the Karta, the governing male member or female member of the family.	
Authority to bind	Every partner can, by his act, bind the firm.		
Liability	Liability of a partner is unlimited.	Only the liability of the Karta is unlimited, and the other coparcener are liable only to the extent of their share in the profits of the family business.	
Calling for accounts on closure	A partner can bring a suit against the firm for accounts, provided he also seeks the dissolution of the firm.	On the separation of the joint family, a member is not entitled to ask for account of the family business.	

Basis of difference	Partnership HUF		
Governing Law	Governed by the Indian Partnership Act, 1932.	Governed by the Hindu Law.	
Minor's capacity	A minor cannot become a partner, though he can be admitted to the benefits of partnership, only with the consent of all the partners.	business by the incidence of birth. He does not	
Continuity	Subject to a contract between the partners, gets dissolved by death or insolvency of a partner.	divided. The status of HUF is not thereby affected by the death of a member.	
Number of Members	Should not exceed 50.	Unlimited in number.	
Share in the business	Each partner has a defined share by virtue of an agreement between the partners.	No coparceners have a definite share.	

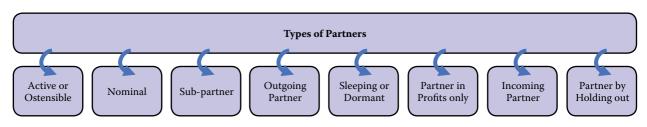
IV. Partnership Vs Co-Ownership or joint ownership

Basis of difference	Partnership	Co-ownership	
Formation	It arises out of a contract.	Arise either from agreement or by the operation of law, such as by inheritance.	
Implied agency	A partner is the agent of the other partners.	A co-owner is not the agent of other co-owners.	
Nature of interest	There is community of interest which means that profits and losses must have to be shared.	Co-ownership does not necessarily involve sharing of profits and losses.	
Transfer of interest	A share in the partnership is transferred only by the consent of other partners.	A co-owner may transfer his interest or rights in the property without the consent of other co- owners.	

5. Kinds of Partnership



6. Types of Partners



Active or Actual or Ostensible partner

become a partner by agreement, and

actively participates in the conduct of the partnership Sleeping or Dormant Partner

a partner by agreement, and

does not actively take part in the conduct of the partnership business Nominal Partner

Lend his name to the firm

Without having any real interest in firm

Not entitled to share the profits

Does not take part in the conduct of the business

Liable to third parties for all acts of the firm Partner in profits only

Entitled to share the profits only

Not liable for the losses

Liable to the third parties for all acts of the profits only Incoming partner

admitted as a partner into an already existing firm with the consent of all the existing partners.

Not liable for any act of the firm done before his admission as a partner. Outgoing partner

A partner who leaves a firm in which the rest of the partners continue to carry on business.

remains liable to third parties for all acts of the firm until public notice is given of his retirement. Partner by holding out

When a person represent himself, or

> Knowingly permits himself,

to be represented as a partner in a firm (when in fact he is not)

he is liable, like a partner in the firm

to anyone
who on the
faith of such
representation
has given
credit to the
firm.

FOUNDATION-PAPER 2A-BUSINESS LAWS

This capsule on Paper 2A: Business Laws at Foundation level covers the concepts of the Limited Liability Partnership Act, 2008 which is Chapter 4 of this paper. It covers significant concepts explained in graspable manner for rational understanding of legal provisions. This will help the student to understand and retain the important aspects of the legal provisions. This capsule is, in fact are short notes which aids to revise the chapter in the examination condition and can be referred a day before examination. This is relevant for the May 2023 examination.

CHAPTER 4: LIMITED LIABILITY PARTNERSHIP ACT, 2008

I. LIMITED LIABILITY PARTNERSHIP- MEANING AND CONCEPT

New form of legal business entity with limited liability

Alternative corporate business vehicle

Allows the partners the flexibility of organising their internal stucture

LLP itself will be liable for the full extent of its assets

Liability of the partners will be limited

2. Important Definitions

(i) Body Corporate [Section 2(d)]

It means a company as defined in clause (20) of section 2 of the Companies Act, 2013 and includes

- a LLP registered under this Act;
- a LLP incorporated outside India: and
- a company incorporated outside India

but does not

include

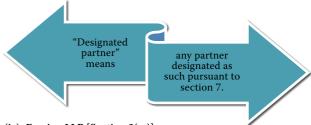
- a corporation sole;
- a co-operative society registered under any law for the time being in force; and
- any other body corporate (not being a company as defined in clause (20) of section 2 of the Companies Act, 2013 or a LLP as defined in this Act), which the Central Government may, by notification in the Official Gazette, specify in this behalf.

(ii) Business [Section 2(e)]

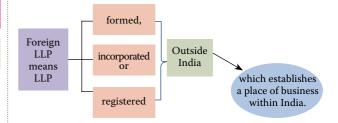
"Business" includes

- · every trade,
- profession,
- · service and
- occupation
- · except any activity which the Central Government may, by notification, exclude.

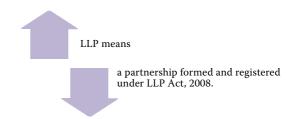
(iii) Designated Partner [Section 2(j)]



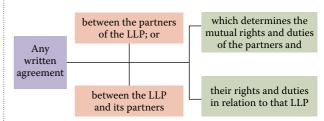
(iv) Foreign LLP [Section 2(m)]



(v) Limited Liability Partnership [Section 2(n)]:



(vi) LLP Agreement [Section 2(o)]:



(vii) Partner [Section 2(q)]

Partner, in relation to a LLP

- means any person who becomes a partner in the LLP
- in accordance with the LLP agreement

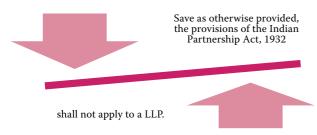
$(viii) \ Small \ Limited \ Liability \ Partnership \ [Section \ 2(ta)]$

the contribution of which, does not exceed ₹25 Lacs or such higher amount, not exceeding ₹5 Crore, as may be prescribed; and

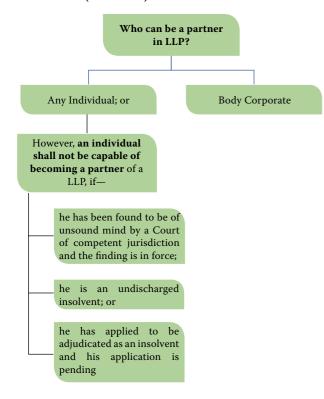
Small LLP means

which meets such other requirements as may be prescribed, and fulfils such terms and conditions as may be prescribed. the turnover of which, as per the Statement of Accounts and Solvency for the immediately preceding F/Y, does not exceed ₹40 Lacs or such higher amount, not exceeding ₹50 Crore, as may be prescribed; or

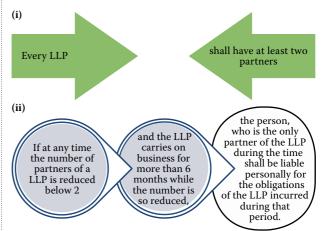
3. Non-applicability of the Indian Partnership Act, 1932.



4. Partners (Section 5)



5. Minimum number of partners (Section 6)



6. Designated partners (Section 7)

Designated partners (Section 7)

- · at least two
- · who are individuals
- at least one of them shall be a resident in India.
- Resident in India: A person who has stayed in India for a period of not less than 120 days during the F/Y.
- in case of LLP,
- where all the partners are bodies corporate or
- in which one or more partners are individuals and bodies corporate,
- at least two individuals who are partners of such LLP or
- nominees of such bodies corporate
- shall act as designated partners.

7. Characteristic of LLP

Body Perpetual Separate Mutual Corporate Succession Legal Entity Agency LLP Artificial Common Limited Legal Person Liability Agreement Minimum Management Business for Maximum Investigation of Business Profit Only number of Partners Compromise Conversion E-Filing of Foreign or into LLP Documents LLPs Arrangement

8. Advantages of LLP form

is organized and operates on the basis of an agreement

provides flexibility without imposing detailed legal and procedural requirements

easy to form

all partners enjoy limited liability

flexible capital structure

easy to dissolve

II. INCORPORATION OF LLP

1. Incorporation Document (Section 11)

Incorporation document

Two or more persons associated for carrying on a lawful business with a view to profit shall subscribe their names to an incorporation document;

• The incorporation document shall be filed in such manner and with such fees, as may be prescribed with the Registrar of the State in which the registered office of the LLP is to be situated; and

Statement to be filed:

- > There shall be filed along with the incorporation document, a statement in the prescribed form.
- Made by either an advocate, or a Company Secretary or a Chartered Accountant or a Cost Accountant, who is engaged in the formation of the LLP and
- By any one who subscribed his name to the incorporation document,
- That all the requirements of this Act and the rules made thereunder have been complied with,
- In respect of incorporation and matters precedent and incidental thereto.
- The incorporation document shall-
- · be in a form as may be prescribed;
- state the name of the LLP;
- state the proposed business of the LLP;
- state the address of the registered office of the LLP; • state the name and address of each of the
- persons who are to be partners of the LLP on incorporation:
- state the name and address of the persons who are to be designated partners of the LLP on incorporation:
- · contain such other information concerning the proposed LLP as may be prescribed.
- If a person makes a statement as discussed above which he-
 - knows to be false; or
 - •does not believe to be true, shall be punishable
- > with imprisonment for a term which may extend to 2 years and
- > with fine which shall not be less than ₹10,000 but which may extend to ₹5 Lakhs.

2. Incorporation by registration (Section 12)

- The Registrar shall retain the incorporation document and shall, within a period of 14 days-
- register the incorporation document; and
- give a certificate that the LLP is incorporated by the name specified therein.

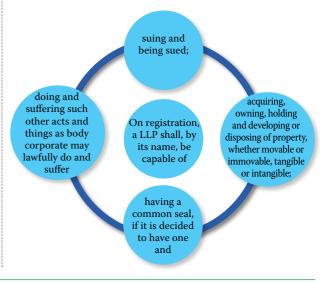
The certificate issued shall be signed by the Registrar and authenticated by his official seal.

The certificate shall be conclusive evidence that the LLP is incorporated by the name specified therein

3. Registered office of LLP and change therein (Section 13)

Registered office	Manner of sending	Change in Registered office	Default
All communications and notices may be addressed and shall be received.	by post under a certificate of posting or by registered post or by any other manner	change the place of its registered office and file the notice of such change with the Registrar in such form and manner and subject to such conditions as may be prescribed and any such change shall take effect only upon such filing.	 LLP and its every partner shall be liable to a penalty of ₹500 for each day during which the default continues, subject to a maximum of ₹50,000

4. Effect of registration (Section 14):



5. Name (Section 15)

Every limited liability partnership shall have either the words as the last words of its name.

> liability "limited partnership" or the acronym "LLP"

No LLP shall be registered by a name which, in the opinion of the Central Government

undesirable; or

identical or too nearly resembles to that of any other limited liability partnership or a company or a registered trade mark of any other person under the Trade Marks Act, 1999.

6. Reservation of name (Section 16)

A person may apply in such form and manner and accompanied by such fee as may be prescribed to the Registrar for the reservation of a name set out in the application as-

- · name of a proposed LLP; or
- name to which a LLP proposes to change its name.

Registrar may, if he is satisfied, subject to the rules prescribed by the Central Government in the matter

- that the name to be reserved is not one which may be rejected on any ground
- · reserve the name for a period of 3 months from the date of intimation by the Registrar.

III. PARTNERS AND THEIR RELATIONS

1. Eligibility to be partners (Section 22)

On the incorporation of a LLP, partner shall the persons who subscribed names to the incorporation document and

any other person by and in accordance with the LLP agreement.

2. Cessation of partnership interest (Section 24)

in accordance with an agreement with the other partners A person may cease to be a partner of a LLP by giving a notice in writing of not less in the absence of than 30 days to the agreement with the other partners of his other partners, intention to resign as partner.

> A person shall cease to be a partner of a LLP-

on his death or dissolution of the LLP: or

if he has applied to be adjudged as an insolvent or declared as an insolvent.

if he is declared be unsound mind by a competent court; or

(iii)

(ii)

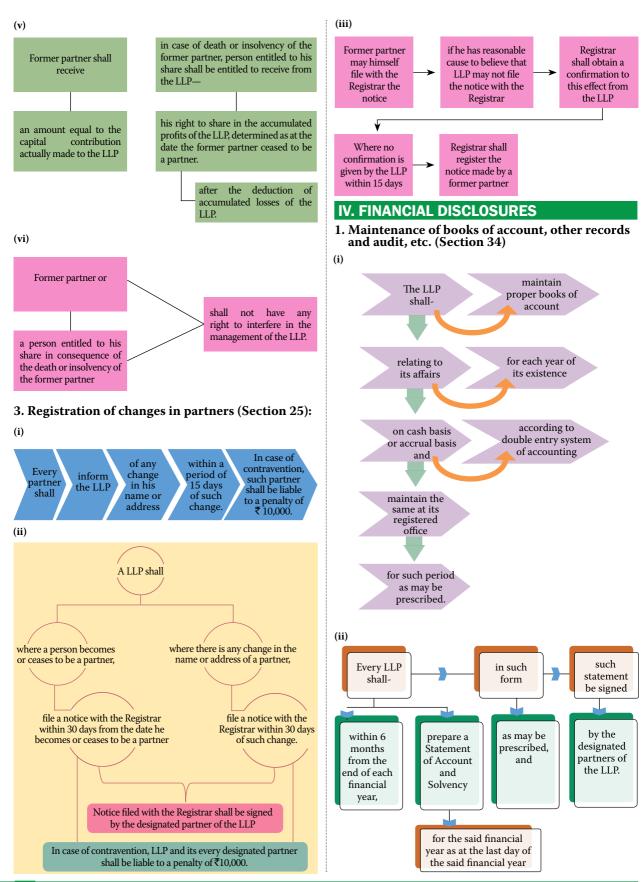
Former partner is to be regarded as still being a partner of the LLP unlessthe person has notice that the former partner has ceased to be a partner of the LLP; or

notice that the former partner has ceased to be a partner of the LLP has been delivered to the Registrar.

(iv)

The former to any which he to the partner is not other incurred discharged other to the LLP or partners person while being from any a partner. obligation

BUSINESS LAWS



(iii)

Every LLP shall file

- within the prescribed time,
- the Statement of Account and Solvency as prepared
- · with the Registrar
- · every year
- · in such form and manner
- and accompanied by such fees as may be prescribed

The accounts of LLP shall be audited in accordance with prescribed rules.

The CG may, exempt any class /s of LLP from the requirements by notification in the Official Gazette.

(iv)

(v)

Any LLP which fails to comply the provisions related to the filing of Statement of Account and Solvency-

Such LLP and its designated partners-

- shall be liable to a penalty of ₹100 for each day during which such failure continues,
- subject to a maximum of ₹1 lakh for the LLP and
- ₹50,000 for every designated partner.

Any LLP which fails to comply with the provisions of sub-section (1), sub-section (2) and sub-section (4),

such LLP shall be punishable with fine -not less than ₹25,000, but may extend to ₹5 lakh, its every designated partner shall be punishable with fine- not less than ₹10,000, but may extend to ₹1 lakh.

2. Annual return (Section 35):

Every LLP shall file an annual return duly authenticated with the Registrar within 60 days of closure of its financial year.

V. WINDING UP AND DISSOLUTION

(i)

The winding up of an LLP may be either

voluntary

or by the Tribunal

(ii)

Circumstances in which LLP may be wound up by Tribunal

- if the LLP decides;
- if, for a period of more than six months, the number of partners of the LLP is reduced below two;
- if the LLP is unable to pay its debts;
- if the LLP has acted against the interests of the sovereignty and integrity of India, the security of the State or public order;
- if the LLP has made a default in filing with the Registrar the Statement of Account and Solvency or annual return for any 5 consecutive financial years; or
- if the Tribunal is of the opinion that it is just and equitable that the LLP be wound up.

CA FOUNDATION - PAPER 2B - Business Correspondence and Reporting

The capsule presents an outline of the topics along with vital aspects about the concepts covered in all four parts of the curriculum. It also discusses:

- Types of questions asked in the examination from each of the chapters.
- · Handy tips/cues for preparation as well as presentation of answers in an effective manner.
- · A list of prescribed Do's and Don'ts to reinforce important points to be remembered from examination's standpoint.

As you would know, the syllabus has been divided into 4 Parts. The table below indicates the relevant details

S.No	Part Name	Chapters Covered	Weight-Age in marks	Skill level*
1.	Part-I Communication	1	5-6	Level-I
2.	Part-II Sentence Types and Vocabulary	2,3	9-10	Level-II
3.	Part-III Comprehension and Note Making	4,5	10	Level-II
4.	Part-IV Developing Writing Skills	6 to13	15	Level-II

Level-I: Knowledge and Comprehension

Level-II: Application

Each Part elucidates one of the significant aspects of **Business** Correspondence.

Part-I Communication

Overview:

Communication forms the basis of any interaction. It is the process of exchange of ideas, thoughts and opinions through a verbal or non-verbal medium, between two or more people intending to communicate or correspond with each other or in a group.

Chapter-1 broadly discusses the essential aspects of the process of communication, its types, mediums, characteristics of effective communication and barriers.

Types of Questions

The questions that can be asked from this chapter can be both direct and indirect in nature.

- Direct questions can be from any topic/concept as mentioned above.
 - What is network in communication? (1 Mark)
 - Define non-verbal communication. What are its various types? (2 Marks)
- Indirect questions check the student's level of understanding of the concept. These can be in the form of statements where comments or brief explanations are sought on these. Student is expected to answer with appropriate justification or supporting statement or argument. For example:
 - Specify the kind of a formal business setting where 'Star Communication Network' cannot be applied. (1 Mark)
 - Body language can sometimes be deceptive. Comment. (2 Marks)
 - Physical barriers are a result of our surroundings. Discuss. (2 Marks)

NOTE: The questions above have been taken from past year question papers. Answers are available as part of Suggested Answers.

Both the type of questions can be for 1 or 2 marks each.

One mark questions should be answered very precisely with clarity. Two mark questions may include

- brief description of the topic/concept covering major points with examples/illustrations,
- · comments with apt reason/argument/justification

How to Prepare (Tips and Cues)

You are advised to read, comprehend and memorize definitions, concepts and nuances of each topic. Understanding the concepts is essential to be able to make out what is being asked as questions are sometimes paraphrased in a manner to test the examinee's

comprehension or expression. Students can ask themselves simple definitions, pointers, examples while studying the chapter to reinforce the concept.

Part-II Sentence Types and Vocabulary (Word Power)

Overview

Sentences and Vocabulary are the basic building blocks of all formats and language constructs. While sentence construction determines and enhances the coherence, clarity and progression in any piece of writing; vocabulary lends a meaning, describes its connotation with precision at the same time enriching the language.

Chapter 2 Sentence Types comprises the basic sentence structure, subject, predicate, dependent and independent clauses and types of sentences: simple, compound, complex and complex-compound, subject-verb agreement, types of speech: direct indirect; active-passive voice.

Types of Questions

All questions carry one mark, include:

- · Rewrite a sentence from direct to indirect speech and vice versa
- Rewrite a sentence from active to passive voice and vice versa
- Identify the type of sentence (compound/complex/compound-complex)

How to Prepare (Tips and Cues)

You are required to:

- Develop a habit of reading newspaper articles on myriad themes and subjects, fictional content or reviews.
- They can try to identify different sentence structures, dependent and independent clauses and types to observe the writing style used to state/describe ideas, opinions and suggestions.
- Comprehend the rules to convert a sentence from direct to indirect speech and vice versa
- Comprehend the rules to convert a sentence from active to passive voice and vice versa
- · Practise extensively to convert sentences.

These will not only help to understand the usage/application of the various sentence types but also enable you to hone your verbal and written expression during group discussions and presentations as well as answering questions during the examination.

Chapter-3 Vocabulary

Includes jargon words/phrases, synonyms-antonyms, roots of words, prefix-suffix, phrasal words, collocations and idioms.

Types of Questions

All questions carry one mark, include:

- · MCQs based on synonyms, antonyms, idioms and collocations.
- · MCQs as fill ups based on phrasal verbs

How to Prepare (Tips and Cues)

Building a good vocabulary requires regular reading to learn new

words. It can be enhanced gradually by:

- Judiciously following a daily habit of learning at least 5 new words with their meanings, both in English and Hindi or in the vernacular/ native language.
- Carrying pocket dictionaries (English to English and English to Hindi/native language) always
- Noting at least one synonym and antonym for each of these words to understand how these words could be used interchangeably.
- Identifying words used in colloquial English or frequently used words in different types and styles of conversations such as debates, interviews, lectures, formal speech/address etc.
- Inculcating the habit of noting down unfamiliar/new words encountered while reading books, studying, attempting questions from exercises or watching any audio/video content.
- Using these words extensively in oral and written communications for retention.
- · Preparing a personalized lexicon for ready reference.

These activities/exercises would help to remember the precise meaning of the word, its origin, different connotations thereby, providing more clarity on the usage with respect to the context.

Part-III Comprehension passages and Note Making

Chapter-4 Comprehension Passages

Overview

Comprehension passages are an integral part of any language curriculum and most competitive/language exams. Reading without understanding is inconsequential, as it does nothing beyond phonetics. The exercise aims at enhancing vital language skills such as **Reading, Writing, Listening and Speaking** by enabling you to understand whatever is written in terms of its context and connotation thus helping you to make out ideas, thoughts, opinions, suggestions from plane words. It also hones your analytical skills. The passages in questions can have academic or general content and style and may include topics from a variety of fields including arts, sciences, social sciences, etc. You may or may not be familiar to the topic. However, an underlying assumption is that the passage is exhaustive and the answers to the questions can be retrieved /derived from within the passage only.

The chapter describes strategies for attempting these passages in a stepwise manner covering:

- · Enhancing reading skills by improving reading speed
- Developing higher order thinking skills through Bloom's Taxonomy to improve comprehension skills.

Types of Questions

Part-III is important because there is a compulsory question from the section having two parts with one question each based on Comprehension passage and Note Making carrying 5 marks each. In Comprehension Passages, there may be 4 to 5 questions (for 1 or 2 marks) based on a given text/passage/excerpt that primarily include:

- Multiple Choice Questions
- Subjective questions to be answered in 1-2 sentences

These can be:

Main idea questions:Test the understanding of the whole passage rather than the individual paragraphs/sections of the passage.

 ${\bf Specific\ detail\ questions:}\ {\bf Based\ on\ the\ facts/details/events\ presented\ in\ the\ passage.}$

Inference questions: Ask to draw a logical conclusion from what is said in the passage.

Vocabulary based questions: Ask the meaning of a word or phrase within the context of the passage.

How to Prepare (Tips and Cues)

After a cursory reading of the passage and the questions, try to comprehend the passage verbatim. Thereafter, you must attempt to:

- Find /locate/identify same/similar/associative words from the question in the passage.
- Ask questions like What, When, Where, How and seek answers in the passage about the keywords, subjects or procedures identified

earlier. Record the answers.

- Figure out the central idea or the theme of the given passage. This
 has to be a noun i.e. a person, place, idea, or a thing. Mostly, the
 main idea of a passage is stated in the first sentence of the first
 paragraph. Sometimes it is mentioned at the end of the paragraph
 and rarely, anywhere else in the paragraph. In cases where the
 passage is taken from middle or end of a larger text, the central
 idea may not be stated at all, but simply implied.
- · Read the opening and closing statement of each paragraph.
- Differentiate between the relevant and irrelevant information in the passage.
- Mark keywords, these can be subjects or entities (nouns), about which something is described, procedures(action verbs) explained, conjunctions between clauses, events/incidents narrated.

These may be:

Reason words – because, due to, owing to, in view of, reason being **Cause-and-effect words** – thus, as a result, therefore, leading to, culminating into

Time words - meanwhile, before, after, at the same time, simultaneously

Contrast words – contrary, contrarily, in contrast, conversely, Unlike, opposite to

Addition words - also, in addition to, As well as, as well

Emphasis words – note, more/most importantly, remember, moreover

- Identify logical sequence of events and supporting details across the entire passage describing the central theme.
- Mark specific words and phrases. They help to understand the relationship between the ideas in a paragraph or paragraphs.
- Note the context and sentence structure for clues in case of vocabulary based questions specifically, if the answer is not known.
- Identify logical sequence of events and supporting details across the entire passage describing the central theme.
- Read through the passage and identify statements, arguments and inferences or conclusions.

Chapter 5 Note Making

Overview

Note Making is significant to learning, revision and retention. It is an essential skill to be developed so as to prepare skimmed and summarized subject material for revision. Notes essentially comprise important points, numerous categories and different aspects of the subject/entity/idea succinctly without omitting the vital details. As a student, it is highly relevant for you, as you are required to retain and recall voluminous subject contents during examinations and in other academic pursuits and even later in your profession while making speeches and presentations.

The chapter enables students to:

- Prepare extensive notes in a structured manner spanning through the text without skipping any detail complete with indentation and abbreviations.
- Write summary comprising pertinent details.

It highlights the significance of the topic for students and elucidates a step wise process to prepare notes for a given text material in a sequential manner comprising:

- Strategies of effective Note Making
- Difference between Note Making and Note Taking
- Linear Note Making
- Steps for Linear Note Making
 - > Format
 - Indentation
 - > Abbreviations/Acronyms

Types of Questions

Question in Note Making has 2 parts

To prepare Notes

· To write Summary

How to Prepare (Tips and Cues)

You need to:

- · Read the passage intently at least twice.
- Select/Frame an appropriate heading based on the central theme of the passage.
- Mark the key sentences that help to develop the main idea or the
 central theme, these may include entities (nouns), activities (verbs),
 details (descriptions) and other aspects such as cause, effect, types,
 categories etc. to prepare subheadings and sub subheadings to
 present these in a logical sequence as given in the passage.
- Not write complete sentences, just the keywords such as nouns and verbs.
- · Ensure that indentation is duly maintained.
- Abbreviate long words to prepare the key.
- Collate the aforesaid points and ideas in a logical sequence to prepare the summary of the passage. Prepare the notes first, and then draft the summary elaborating the note pointers.
- Note that summary must be less than half the size of the passage and present the vital points in the given passage. However, the order of details presented may be altered.

Part-IV: Developing Writing Skills

Overview

This part comprises eight chapters from Chapter 6 to 13. It constitutes the biggest and the most important portion in the curriculum, carrying the maximum weight-age (15 marks). It encompasses:

- · Major writing constructs such as Précis, Articles and Reports.
- Inter-office and intra-office business communication/ correspondence constructs such a Letters, Mails (both interoffice), Memos and Circulars (both intra-office).
- Preparing a Resume with/without a cover letter; Agendas, Minutes and Action Taken Report (ATR) of a Meeting.

These constructs are frequently used in the process of information exchange, and formal correspondence in day-to-day business operations. It is therefore important for you to familiarize yourself with these constructs to be able to communicate effectively in formal corporate settings.

Chapters 7 to 13 discuss each one of these constructs including their formats, types, forms and versions complete with numerous examples illustrations and exercises.

Types of Questions

- Write a Précis for the given passage / Article or Report on the given topic subject or event / Letter or Mail to a recipient
- Prepare a Resume / Agenda, Minutes and ATR of a Meeting

How to Prepare (Tips and Cues)

(I) Generic

You must be conversant with the basic format and essential details corresponding to each of these constructs. While attempting, you must:

- Prepare a rough skeleton structure or a template of the construct.
- List down essential details such as date, subject, time, salutations, item code / order number/ cheque details/ name and main body, concluding message, designation and names of participants etc.
- Prepare the main body and sub sections of the construct and vital pointers with respect to the subject matter to be included for these.
- Fill in the details to complete it.
- Edit the first draft to ensure appropriate words are used with the correct connotation/context and do not use overtly long sentences which makes it cumbersome for the examiner to read.

(II) Specific

(A) Chapter-7 Précis Writing

You should:

- Read the text carefully to understand its central theme/idea.
- · Give a suitable title around the central theme
- Mark keywords such as nouns, verbs, adjectives and adverbs to identify entities, activities/processes and descriptions.

- Skim out any redundant and insignificant details from the passage/ text
- Shorten the sentences to simplify the information by converting overtly long complex and complex-compound sentences to simple and compound sentences.
- Always write in third person, indirect reported speech in past tense.
- State the relevant details briefly around the central theme, without missing out any data.
- Ensure that the sequence of events is maintained as narrated in the passage.
- Adhere to the thought process/view-point of the author in the given passage/text. Refrain from making any contrary remark, comment or suggestion.
- Ensure that the précis does not exceed more than one third of the given passage.
- Re-iterate the complete process to further omit unnecessary words/sentences, or re-frame the sentences to prepare a final edited version.

(B) Chapter-8 Article Writing

Forma

Title illustrating the idea/subject - In the first line By: Name of the author –Second line

Writing Tips/Cues

- Structure the contents into 2-3 paragraphs, each with a different central idea.
- Introduction (Paragraph-1):
 - Begin with a striking first sentence, a quote, proverb or idiom a popular newspaper headline that goes with the title/theme.
 - Follow it up with a brief introduction/overview.
- Main Body (Paragraph-2):
 - Mention related facts/figures/practices
 - Major aspects; Key stakeholders; Comparison with a similar concept (major similarities/dissimilarities); Origin/Source; Nature, Types and Forms; Major Causes and Effects on different entities;
- Main Body (Paragraph-3):
 - Mention proposed precautions measures/solution; Merits/ demerits; Advantages/Disadvantages;
 - Past/Present/Future perspectives,
 - Conclusion/Inference; Final comment/opinion/recommendations.
- Collate your ideas in rough as pointers as per the structure above. Frame the pointers in sentences.
- Use adjectives/adverbs/phrases/idioms to make it engaging/ riveting for the reader.
- Adhere to the word limit

(C) Chapter-9 Report Writing

ormat

Title: Brief description of the incident/event In the first line By: Name of the author –Second line

Writing Tips

- Delineate the report into 2-3 paragraphs, comprising different set of details in each paragraph.
- · Write in third person, indirect reported speech and in past tense.
- Adhere to the word limit.
- Paragraph-1:
 - Give first-hand description of the incident /event as a live witness/viewer.
 - Begin with a striking opening sentence followed by brief description. including date, time and place of the incident/ event;
 - ➤ Name of the event, institution/
- People involved / Organizers
- Objective
- Chief Guest/ Guest of honour, Audience

· Paragraph-2:

- Narrate the event in a chronological manner, stating minute yet significant details.
- List down the programmes/activities entailed and brief description of each of them / Causes of the incident,
- > State relevant facts/figures; include / description by eye witnesses/audience feedback.

Concluding Paragraph-3:

Future perspectives, plans; important implications, major repercussions; concluding remarks/comments.

(D) Chapter-10 Formal Letters and Official Communication (i) Letter

Format with tips

Sender's Address

Date:

Addressee's Address

Salutation

Subject: A one line statement crisply citing the purpose of the letter that catches the attention of the recipient and makes the intent aptly clear.

• Introduction (Paragraph-1)

Briefly mention the reason/objective for writing in 2-3 sentences.

Main Body (Paragraph-2)

- Pertinent details about the subject matter and key points to be conveyed in 3-4 sentences. .
- Include Item/cheque/order/complaint number;
- Product/Order/Cheque/Complaint specifications or any other supporting document
- ➤ In case of a complaint/request for replacement, specify the person in-charge /entity who will visit to address the issue.

Concluding Paragraph-3

- Re-iterate the objective;
- > State appropriate action to be taken(if, any) by the recipient;
- Expected timeline/(timely delivery, quality, specific requirements).
- Essential terms and conditions to be adhered to
- Close the letter on a positive note, hoping for a favourable response within the designated time period.
- Complimentary Close: Warm Regards/Thanking You/Yours truly/ Yours sincerely
- Sender's Name & Designation

$(D) (ii) \ Official \ Communication: Circulars$

These are formal communications (One to many) to be propagated amongst a large target audience such as office employees, students in an institution or members of a club/consortium/organization

Format

Circular No. xxxxx

Date:

Title in 2-3 words: Office Transport Rules/ Working Hours; School Vacations/ Trip; Club timings/rules; Party Meetings etc.

For all employees/students/members,

Paragraph-1

Objective of the communication should be clearly stated unambiguously, with relevant details.

Paragraph-2

➤ If any action or response is requested, specify the name of the employee/teacher/member with complete details such as: designation, department, official E-mail, telephone number etc.

Name of the Person (Optional)

Designation with Department (Mandatory)

(D)(iii) Official Communication: Memos OR Memorandums

These are reminders, formal communications (One to many) to be communicated amongst a limited target audience of a particular office departments/staff members of an institution or a specific group of members of a club or organisation, informing/apprising them about a specific decision.

Format

Name of the organization/institution/club
Inter Departmental Memo

Date:

To: Employees of a Department/ Teachers of a class or department/ Senior Members of a club

From: Name with Designation and Department

Subject: Objective clearly stated such as: Purchase/Issuance of equipment such as Laptops Mobile Phones/ Tablets; Suspension/ Dismissal of Mr. X;

· Paragraph-1

Information/Decision with stringent norms/penal action if required, clearly stated.

(E) Writing Formal E-Mails: These are most commonly used means of instant one to one OR one to many communication. E-mails are used/exchanged to share information, issue instructions, demand action, elicit response, request details or any other purpose where some interaction is needed.

Forma

To: E-mail address (es) of the recipient(s).

Cc: Copy to: E-Mail addresses of the other stakeholders concerned with the communication

Subject: Purpose of sending the mail clearly stated such as: Payment to a vendor for bill number xxx; Confirmation of Order Number xxx; Status of application for registration to CA Foundation/Intermediate/Final etc.

Main Body

Salutations: Dear/Respected Sir/Madam

Paragraph-1

➤ Brief description in 1-2 sentences, about the purpose of the mail with reference to the subject.

Paragraph-2

- Pertinent details including recent correspondence such as policy decision, data gathered about the issue, any other information
- Specific action expected from the recipient. Clear and concise instructions should be given.
- Enclose necessary annexures/ attachments (if, required)

Paragraph-3

- > Express hope for a favourable response from the recipient within the stipulated time period.
- Complimentary Closure: Regards/Warm or Best Regards

Name and designation of the sender

Telephone Number: Landline, Mobile (optional)

(F) Resume Writing

• Chronological Resume: Resume is a formal document that comprises complete information about the antecedents of an incumbent including personal, academic and training(Information Technology & Soft skills) related details to be presented to the prospective employer in accordance with a specific post/profile in a specific chronological sequence. This format is most commonly used by students who intend to apply for formal training programmes as part of professional courses such as article-ship as part of the Chartered Accountancy Course.

Format (Chronological Resume)

- Name and Contact Details
- · Career Objective
- · Academic achievements/antecedents in a chronological sequence
- Co-curricular Achievements
- Previous trainings completed / conducted

- · Technical/soft skills
- Interests/Hobbies (optional)
- Personal Details
- Declaration about the details mentioned in the resume document being true.

Date: Name and Signature

(F)(ii) Functional Resume:

This emphasises your skills and achievements. Previous experience is of little importance. The format is ideal for professionals who intend to join their respective profession after a gap/sabbatical or those who have numerous gaps in their career due to whatever reasons.

Format

- · Name and Contact Details
- · Career Objective
- Skills
- · Technical Training/s
- Achievements
- Experience
- Academic details
- · Personal details
- Declaration about the details mentioned in the resume document being true.

• Date:

Name and Signature

(F)(iii) Combination Resume:

This presents a combination of the incumbent's skills along with professional and academic antecedents. This format is used to highlight past employment history and specific skill-sets suitable for a given job profile while applying for the same. It is written in reverse chronological sequence with the recent job profile coming first and so on.

Format

- Name and Contact Details
- · Career Objective
- · Summary of experience gained
- · Experience details in reverse chronological sequence
 - > Name of the Organisation/Company
 - Position/Designation held
 - Responsibilities
 - Appreciation/Promotions/Rewards if, any
- Technical/soft skills
- Academic achievements/antecedents in a chronological sequence
- · Co-curricular Achievements
- Previous trainings conducted
- Personal Details
- Declaration about the details mentioned in the resume document being true.

• Date:

Name and Signature

(F)(iv) Cover Letter: It is a formal letter to express interest for a specific job profile/position advertised by an organization. It must

highlight the reason for applying, strengths and requisite skill set vis a vis the position so as to evoke employer's interest in the applicant / incumbent.

Format

Sender's Address

Date

Designation/Name of the Addressee:

Address:

Salutation:

Subject:

· Paragraph-1

➤ Introduction with name and position against which applied; mention the source of information

· Paragraph-2

- Explain the incumbent's interest in the job profile
- Highlight relevant skills and experience most suited for the job profile.
- Make specific associations between capabilities and job requirements as mentioned in the job description.
- Project the skills and experience to make the incumbent most suitable for the job.
- > Exhibit awareness about the organisation's affairs.

Concluding Paragraph-3

- Hope for a favourable response
- Ask for follow up details and tentative dates for the subsequent interview/interaction.

Complimentary Closure

 Yours Sincerely/Thanks & Regards/Best Regards/Warm Regards

Signature

(Name)

(G) Meetings: It can be defined as an assembly of individuals in a formal environment such as a corporate set-up to deliberate/debate upon certain issues/problems in order to conclude matters, in most cases take decisions. Meetings are mostly preordained, to be held at a fixed time, date and venue with a fixed agenda entailing issues/items to be discussed.

Agenda: It is prepared in advance, with items (including requisite annexures) contributed by or prepared with the consent of some of the key participants. Once prepared, the draft Agenda is circulated/propagated amongst the participants/attendees. The Agenda defines/determines and ensures:

- · Objective of a meeting
- · Issues/topics to be discussed
- Specific time slot allocated to each speaker
- · Sequence in which the issues will be taken up during the meeting.
- Meeting is focused and speakers do not deviate from the issues.

(G)(i) Tabular Agenda

Forma

Time	Topic/Item	Attendees	Speaker	Duration
10 AM	Strategy for launch of a new product/ service/initiative	Name and designations of the participants such as Head of Production, Head of Sales, Head of marketing, Head of Finance, Managing Director etc.		Time(in minutes) allotted for presentation/discussion for eg. 30 minutes
10:30 AM	Market Trends			30 minutes
11 AM	Tea Break			15 minutes
Subsequent Items				
2 PM	Vote of thanks		Director	2 minutes

(G)(ii) Minutes of a Meeting: These entail comments/opinions/ suggestions put forth by each of the speaker/participant on a particular item/issue and the subsequent decision taken, stated unambiguously in a sequential manner. These are documented and duly filed/maintained as a compilation for future reference.

Format

Date:

Time:

Venue:

Meeting started in time

Mr. X, Director Operations (Convenor) gave an Introduction

Mr. Y, the Product Head explained the new product and its salient features.

Mr.Z , the Marketing Head gave a detailed presentation about the marketing strategy for various media. The details have been captured in Annexure-A. Suggestions were sought from the members. Individual reports to be submitted by (specified dates)

Mr.A the Sales Head along with a team member explained the sales strategy in upcoming as well as existing markets. Details are provided in Annexure-B. Suggested to recruit more staff to scale up the sales operations.

Mr. B the HR Head, proposed for a separate meeting to be held within a week's time to discuss the modalities of the recruitment process.

Mr. C the Managing Director declared the house open for suggestions and thanked the participants.

Concluding Remarks:

Proposal for fresh recruitments

Marketing Team to collate the suggestions from participants and prepare a detailed report.

Marketing Team to initiate the tendering process to identify media partners to advertise the new product.

Action Taken Report to be submitted by the Marketing and Sales Team by (specified date)

(G)(iii) Action Taken Report: Detailed Report to be submitted by an official or team on the ground work done/action taken arising out of the discussions held during a meeting. It is important to gauge the progress on the respective item/issue discussed during the previous meeting.

Format

Action Taken Report nth Meeting of Department Heads XYZ Ltd.

As per the meeting held on date: , at: venue; the following have been reported:

- Marketing team compiled the suggestions and tendering process initiated the tendering process Annexure-I
- The HR team prepared the modalities for the recruitment process.
 Detailed report submitted as Annexure-II

Undersigned

Director, Operations (Convenor)

Dos and Don'ts

- Do practise questions in Part-III and Part-IV from Revision Test Papers (RTPs), previous year question papers and Mock Test Papers (MTPs).
- Do write complete words, do not use abbreviations unless required (in Note Making)
- Do use different types(Simple, Compound and Complex) of sentences((Simple, Compound and Complex); Direct/Indirect; Active /Passive) to highlight your writing skills, specifically while attempting questions form Part-IV
- Do not exceed the word limit (250-300 words) and time limit (15-18 min each) specifically for writing exercises (Part-IV).
- · Do not use unfamiliar words.
- Do not write overtly long sentences with multiple clauses.
- · Do not repeat the same point to increase the length of the answer
- Do not repeat a word in an answer; use synonyms to highlight your vocabulary.
- Revise your answers and if time permits, edit it.

CA FOUNDATION - PAPER 2B - BUSINESS CORRESPONDENCE AND REPORTING

Board of Studies (Academic) has been catering to the learning needs of students by providing a wide array of content to help them not just to prepare but to revise concepts for the upcoming examination. Keeping this in mind, a capsule on the topics of Foundation Course Paper 2 Section B: Business Correspondence and Reporting has been developed. This capsule covers Sentence Types, Active-Passive Voice and Direct-Indirect speech, which not only helps to understand the sentence structure better but also enables you to hone your verbal as well as written expression while answering the questions in the examination. It may be noted that this capsule is a source of quick revision and should not be taken as a substitute for detailed study. Students are advised to refer to the relevant Study Material for comprehensive study and revision.

Chapter – 2: Sentence Types, Active-Passive Voice and Direct-Indirect speech

Grammar comprises rules of a language governing sounds, words, sentences, and other elements, as well as their combination and interpretation. In restricted sense, the term refers only to the study of sentence and word structure (syntax and morphology), excluding vocabulary and pronunciation. The systematic description of the features of a language is also a grammar.

Features of Language Morphology **Phonology Syntax** Study of speech Study of arrangement Study of internal and sound of words (word order) construction of words **Semantics**

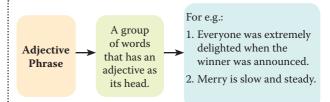
Study of meanings

Pragmatics Study of the use of natural language in communication

Examples: A phrase is a group of words Α which does not make complete famous sense on its own and does not designer Park contain a verb. A foolish cat

Phrase

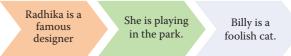
Types of Phrases A prepositional For e.g.: phrase begins with a 1. My car is stuck Prepositional preposition followed in the pot hole. **Phrase** by a noun or pronoun 2. He arrived in or anything that acts time. as a noun. A phrase that For e.g.: does a function of 1. Alex rode her old noun (or pronoun) Noun bicycle to their shiny and its modifiers. **Phrase** new school. They are used as 2. The black car got subjects, objects or towed. complements. The phrase For e.g.: consists of the 1. The teacher is main verb/verbs Verb writing the answer. and then auxiliary **Phrase** 2. Rita has already verbs, i.e. eaten a chocolate. helping verbs.



Clause

A clause is a group of words which contain a subject (noun phrase) and verb (verb phrase). A clause is a stand- alone unit, on its own or may form part of a sentence.

Examples:



Types of Clauses

Main or Independent Clause

- · Has a subject and predicate.
- · Can stand by itself as a complete sentence i.e. makes complete sense.
- · Example: Richard ate five ice creams.
- doesn't make complete sense on its • Is dependent on main clause.
- Subordinate or Dependent

Clause

· Mostly starts with subordinate conjunctions such as after, because, if, since, when, whereas, which, etc.

· Has subject and predicate but

- Three types of dependent clause: Noun clause, Adjective and Adverb clause.
- Example: Richard ate five ice creams because he was hungry.

SENTENCE

A sentence is a group of words that make complete sense. It expresses a complete thought. It typically contains a subject and

Examples:

Harry Potter is an interesting book.

Joe waited for the train.

Basic parts of Sentence

Subject

· about which something is stated

Predicate

tells us something about the subject

Direct Object

· a person or thing affected by the action(verb) of the subject.

Indirect Object

person/thing for whom action is done

Object of Preposition

• noun/pronoun that completes its meaning

Verbs

· action or occurrence or indicates a state of being

Phrases

group of words that doesn't make complete sense

Complements

word or word group that completes the meaning

Types of Verbs

Finite Verbs

• Changes according to the number and tense. For e.g., is, am, are, do, does, has, have, eat, eats, etc.

Non-Finite Verbs

- Does not change according to the person, number or tense. For e.g. to dance. There are three kinds of non infinite verbs:
 - ➤ **Infinitive** Base form of verb used generally like a noun
 - > Participle (Past and Present) Form of verb that has nature of both verb and an adjective.
 - ➤ **Gerunds** Form of verb that ends with "-ing" and acts as a noun.

Auxiliary Verbs

- · Helping verb
- Form of verbs is/am/are/has/have/had, etc. used with ordinary verbs to make tenses, passive forms, questions and negatives.

Modals

- Type of auxiliary (helping) verb that is used to express: ability, possibility, permission or obligation.
- Can, may, might, must, could, will, would, shall, should are 9 core modals.

Transitive verbs

- Performs its action on an object.
- · Have direct objects, which means someone or something receives the action of the verb.

Intransitive Verbs

Opposite of transitive verb -doesn't need an object to complete its meaning / express a state or being.

Sentences are classified according to its function and structure.

Classified according to its structure:

- Simple Sentences
- Compound Sentences
- **Complex Sentences**
- Complex Compound Sentences

Classified according to its function:

- Declarative Sentence
- Imperative Sentence
- Interrogative Sentence
- **Exclamatory Sentence**

Types of Sentences according to its function



Declarative Sentence

- · Simply makes a statement/opinion/view
- Ends with a full stop (.)
- · Can be positive or negative

e.g: She is riding a bicycle.



Imperative Sentence

- Express order/command/ advice/request/proposal/ suggestion
- Can end with full stop (.) or exclamation mark (!)
- e.g.: Please don't ride the bicycle too fast.



Interrogative Sentence

- · Ask a question and ends with question mark (?)
- · Usually starts with question words followed by a verb

e.g.: Is she riding a bicycle?

Exclamatory Sentence

Expresses strong feeling and ends with exclamatory mark (!)

> e.g. What a beautiful bicycle!

Types of Sentences according to its structure

Simple Sentence

• Contains subject and verb, and expresses single complete thought.

e.g. The baby cried for food.

Compound Sentence

- Has two independent clauses that are joined by a conjunction (for, and, or, but, vet etc.)
- e.g. They spoke to him in Spanish, but he responded in English.

Complex Sentence

- · An independent clause joined by one or more dependent clauses.
- · Joined by a subordinator (as, because, since, after, although, when) or relative pronoun (who, that, which)

e.g.: After eating lunch at the cheesecake factory, they went to the gym to exercise.

Compound-Complex Sentence

· Has two independent clauses and at least one dependent clause.

e.g.: The man believed in the system, and he knew that justice would prevail after the murderer was sent to jail.

Subject-Verb Agreement

Subject-Verb agreement is the correspondence of a verb with its subject in person.

Some of the common rules of subject verb agreement

Subject and verb must agree in number.

Subordinate clauses that come between the subject and verb do not affect their agreement.

Prepositional phrases between subject and verb usually do not affect the agreement.

When sentence start with 'there' or 'here', the subject will always be placed after the verb.

Subject does not always come before verbs in questions

If two subjects are joined by 'and', they typically require a plural verb form.

The verb is singular if the two subjects seperated by 'and' refer to the same person or thing as a whole.

Tenses

Grammar tenses refer to the state of the verb. The state or tense of the verb explains the time of the action.

Tense

Future Tense describes about things that are yet to happen.

Present Tense

describes about things happening right now or are continous.

Past Tense

describes about things that have already happened

Types of Tenses with the help of examples

Tense	Past	Present	Future
Simple	I helped my neighbour yesterday.	I help my neighbour every day.	I will help my neighbour tomorrow.
Perfect	I had helped my neighbour clean his attic before I fixed his car.	I have helped my neighbour too much this week.	I will have helped my neighbour a hundred times by the end of the month.
Continuous	I was helping my neighbour when he brought me iced tea.	I am helping my neighbour while he fixes up his house.	I will be helping my neighbour next month when he moves.
Perfect continuous	I had been helping my neighbour for a year before he finally thanked me.	I have been helping my neighbour since I moved in.	I will have been helping my neighbour for a year next month.

ACTIVE PASSIVE VOICE

"Voice" refers to the connection between the subject and the object of a sentence, which is linked through a verb.

Two types of Voice

Active Voice

 Eg: Tom kicked the ball.

Passive Voice

Eg: The ball was kicked by Tom.

Active Voice

Meaning is clear and direct.

Receiver of action is preceded by the verb.

Doer of the action is followed by the verb.

Subject of the sentence is doing the action.

Passive Voice

Meaning is indirect and ambigious.

Receiver of the action is followed by the verb.

Doer of action is preceded by the verb.

Action is done on/upon the subject

Impact

Active Voice

Have a strong, direct and clear tone

> Use for clarity, conciseness

Use to convey message effectively

Passive Voice

Emphasise on action rather than actor

Describe the condition where actor is unknown

Create authorative tone

Used in newspaper headlines.

Basic rules to change from Active to Passive Voice

The rules are explained with the help of examples

1. Change of subject and object

Active voice: 'subject + verb +object'

- · Monkeys adore bananas.
- · The cashier counted the money.
- · The dog chased the squirrel.

Passive Voice:

Subject + form of 'be' + past participle of verb + by + object

- Bananas are adored by monkeys.
- The money was counted by the cashier.
- The squirrel was chased by the dog.

2. Change of verbs

Tense	Active Voice	Passive Voice
Simple Present	Julia eats the chocolate.	The chocolate is eaten by Julia.
Present Continuous	Julia is eating the chocolate.	The chocolate is being eaten by Julia.
Present Perfect	Julia has eaten the chocolate.	The chocolate has been eaten by Julia.
Simple Past	Julia ate the chocolate.	The chocolate was eaten by Julia.
Past Continuous	Julia was eating the chocolate.	The chocolate was being eaten by Julia.
Past Perfect	Julia had eaten the chocolate.	The chocolate had been eaten by Julia.
Simple Future	Julia will eat the chocolate.	The chocolate will be eaten by Julia.
Future Continuous	Julia will be eating the chocolate.	The chocolate will be being eaten by Julia.
Future Perfect	Julia will have eaten the chocolate.	The chocolate will have been eaten by Julia
Can/may/must etc.+ base	Julia can eat the chocolate.	The chocolate can be eaten by Julia.

3. Change of pronoun

Nominative Case	Objective Case
I	Me
Не	Him
She	Her
You	You
They	Them
It	It
We	Us
Who	Whom

For example: Active: I ate the bread.

Passive: The bread was eaten by me.

4. Addition of the word 'by'

Active: Rohan buys the milk in evening.

Passive: *The milk* is bought **by** *Rohan* in evening.

5. When there are objects, there are two possible sentences:

Active: The professor gave the books (object 1) to the students (object 2).

Passive 1: The students were given the books by the professor.

Passive 2: The books were given to the students by the professor.

6. Change Interrogative Sentences into Passive

In case of	Active Voice	Passive Voice
Is/am/are Was/were	Is she cooking the food? Was she cooking the food?	Is the food being cooked by her? Was the food being cooked by her?
Do/does/did	Does she cook the food? Did she cook the food?	Is the food cooked by her? Was the food cooked by her?
Has/have/ had	Has she cooked the food? Had Sachin played cricket?	Has the food been cooked by her? Had cricket been played by Sachin?
Will/shall/ can/may	Can she cook the food? May Sachin play cricket?	Can the food be cooked by her? May cricket be played by Sachin?
Question words (when/why/ where/how/ what)	When did she cook the food? Why did she punish you? Who cooked the food?	When the food was cooked by her? Why were you punished by her? By whom was the food cooked?

7. Change Imperative Sentences into Passive

	Active Voice	Passive Voice
Advice	Learn your lessons.	You are advised to learn your lessons.
Command	Open the door.	Let the door be opened.
Request	Please make a cup of tea.	You are requested to make a cup of tea.
Order	Don't allow anybody to peep inside.	You are ordered not to allow anybody to peep inside.
Obligation	Love your parents.	Your parents should be loved.

To change from passive to active voice, reverse the rules that have been discussed above.

DIRECT AND INDIRECT SPEECH

· When the actual words of the speaker are reproduced, it is called direct speech.

Example: He said, 'I am going to school.'

When the main idea of a speaker's words is reported by another

person and the exact words are not quoted, it is called indirect speech or reported speech.

Example: He said that he was going to school.



Basic Rules

Quotation marks or 'inverted commas' are used for direct

Example: 'I have cut my finger!' cried Mrs. Sharma.

Quotation marks are not used for indirect or reported speech.

Example: Mrs. Sharma cried that she had cut her finger.

Question marks and exclamation marks are not used in reported speech.

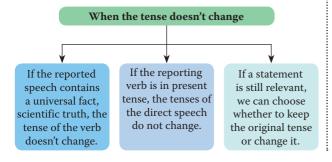
Example: 'Is it bleeding very much?' Mr. Sharma asked. (direct) Mr. Sharma asked if it was bleeding very much. (indirect)

The conjunction 'that' is used before the indirect statement.

Example: Aarav said, 'I am driving the car' (direct) Aarav said that he was driving the car. (indirect)

Changing Direct Speech into Indirect Speech

Tense Rule	Direct Speech	Indirect Speech
Simple Present to Simple Past	He said, "He is a cricket player."	He said that he was a cricket player.
Present continuous to past continuous	I said, "Priya is going to Pune."	I said that Priya was going to Pune.
Present perfect to past perfect	Azhar said, "It is raining."	Azhar said that it has been raining.
Present perfect continuous to past perfect continuous	Ria said, "Rohan has been at work."	Ria said that Rohan had been at work.
Simple past to past perfect	"My mother arrived on Monday", he told me.	He told me that his mother had arrived on Monday.
Past perfect remains past perfect	He explained, "The bread has gone stale."	He explained that the bread had gone stale.
Past perfect continuous remains past perfect continuous	"We were living in London", Sia told me.	Sia told me that they had been living in London.
Future changes to present conditional	I will finish my report in two days.	He said that he would finish the report in two days.
Future continuous changes to conditional continuous	My helper said, "I will be making the tea sometime."	My helper said that she would be making tea sometime.



Changing Direct Speech into Indirect Speech

Pronouns of the first person are changed as

- Examples: He said, 'I am bored.' (direct) He said that he was bored. (indirect)
- Mira said, 'We are going to the movies.' (direct) Mira said that they were going to the movies. (indirect)

Pronouns of the second person are changed as

- Examples: He said to her, 'You are beautiful.' (direct) He said to her that she was beautiful. (indirect)
- You must write neatly, the teacher told her pupils. (direct) The teacher advised her pupils that they must write neatly. (indirect)

Pronouns of the third person do not change

- Examples: I said, 'They have gone out.' (direct) I informed that they had gone out. (indirect)
- · Leela said, 'These books are theirs.' (direct) Leela said that those books were theirs. (indirect)

Changes in Modals into Indirect Speech

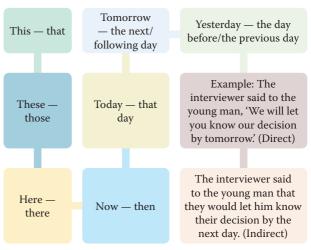
Rule	Direct speech	Indirect Speech	
Can changes into could	She said, 'I can speak English.'	She said she could speak English.	
May changes into might	I may invite them to dinner.	She said that she might invite them to dinner.	
Must changes into must/ had to		She said that she had to go to the bank and get some money.	

Modals like would, should, could, ought to, and might do not change during conversion.

For example: Direct Speech: I should start a job.

Indirect speech: She said that she should start a job.

Words expressing nearness in time or place are generally changed into words expressing distance



Changes for Imperative Sentences from Direct to Indirect

Understand the mood of the sentence whether it is command or advice or request, etc.

Change the reporting verb into 'requested or advised or commanded or suggested, etc.'

If the reported speech starts from 'please' change that into requested.

E.g.: Father said to his son, "Bring me you result card."

· Father ordered his son to bring him his result card.

Rules for changing Interrogative Sentences from Direct to Indirect

Comma and inverted commas will be removed.

Conjunction 'that' will not be used in indirect statement; instead we use if or whether wherever necessary.

Interrogative sentence will be changed to assertive sentence.

The reporting verb such as 'said,' 'tell,' 'told,' etc. will be replaced by 'ask,' 'asked,' 'inquired,' etc.

Examples

Paul said, 'What time does the bus come?' (direct)

Paul asked what time the bus came. (indirect)

To change from reported speech to direct speech, reverse the rules that have been discussed above.

CA FOUNDATION - PAPER 2B - BUSINESS CORRESPONDENCE AND REPORTING

Board of Studies has been catering the learning and requirement needs by providing a wide array of content to help students not just to prepare but also to revise concepts for upcoming examination. Keeping the objective in mind it has been decided to bring a crisp and concise capsule on the topics Introduction to Basics of writing and Precis writing of Foundation Course Paper 2B: Business Correspondence and Reporting. These topics has been presented through pictorial representation to enable students to understand the topic and improve the writing skills. Although this capsule facilitates in enduring quick revision, but under no circumstances such revision can substitute the detailed study of the material provided by the Board of Studies.

Chapter 6: Introduction to Basics of Writing

A child first **listens** to conversations around him/her, and then repeats the sounds and words which have been learnt from the environment. Thus, the next step is learning to **speak**. Thereafter, the child begins to recognise alphabets and words and starts to **read**. The last skill to be learnt is that of **writing**.

Writing as a skill is a complex activity that requires years to master



Significance of learning writing skill

Important medium of official communication
Essential for content development
Permanent documentation of records
Creative writing
Source of earning a livelihood
Helps in recruitment as it is the need of the hour

Steps for writing

Writing is a process that has 7 steps which must be followed every time you write something substantial and important.

Selecting topic

Theme, issue or idea that would create a base to write

Brainstorming

Points of discussion/ thoughts/ ideas, and research well about the topi

Organising the content

List the relevant points and decide the sequence of the points

Writing

Choose words /structure for meaningful sentences; catchy beginning; divide the paragraphs logically and sequentially

Revising

Read; rearrange the words/ paraphrase if required / add or delete the information

. 1 6 1

Editing and proofreading
Check for correct sentence, grammar, spelling, capitalization and
punctuation; replace overused words

Publishing and printing

Once it's ready, publish it and send out for printing to journals/magazines/websites.

Multiple areas of brain are used in creating text, organising words and sentences sequentially so that they make sense to the reader.

Let's understand how one starts to write in the following diagram.

Alphabet

After the recognition of sounds, one learns to write alphabet.

Words

Next step in learning is about the formation and usage of words along with the meanings

Sentences

Words come together to form sentences. Next Step is to learn about different sentences, stuctures and its connotations.

Paragraphs

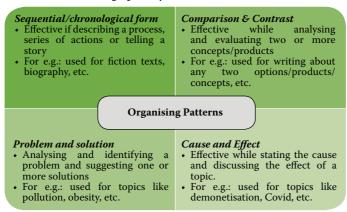
Sentences build together to form paragraphs. Structing sentences to create meaningful paragraphs.

Production

Finally, one can produce a relevant writing packed with vocabulary, purposeful sentences and consequential writing.

Organisation of the collected information based on relevance, logic and in sequence is essential.

To learn to organize your thoughts, there are various patterns that one can choose from as per the subject and writing style. The organisation of thoughts is more effective when done graphically.



Chapter 7: Precis writing

An abstract of a text, in one's own words, is known as a *précis*. The term is derived from the French word précis meaning 'precise'. Thus, a précis gives an accurate and brief description (or the main idea) contained in the text without losing its meaning and essence.

Précis writing is a useful exercise as it helps to develop a habit of careful reading and builds capacity to differentiate between the essential and the non-essential content.

'Precis vis-à-vis Summary.'

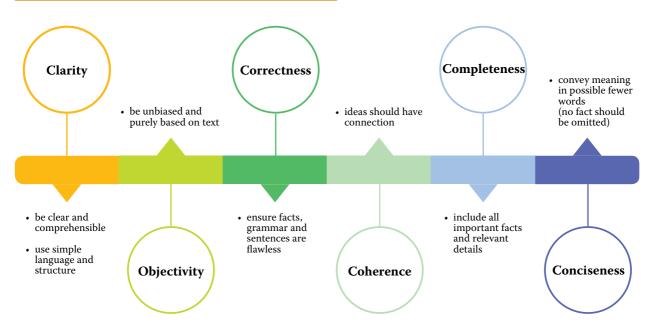
Precis

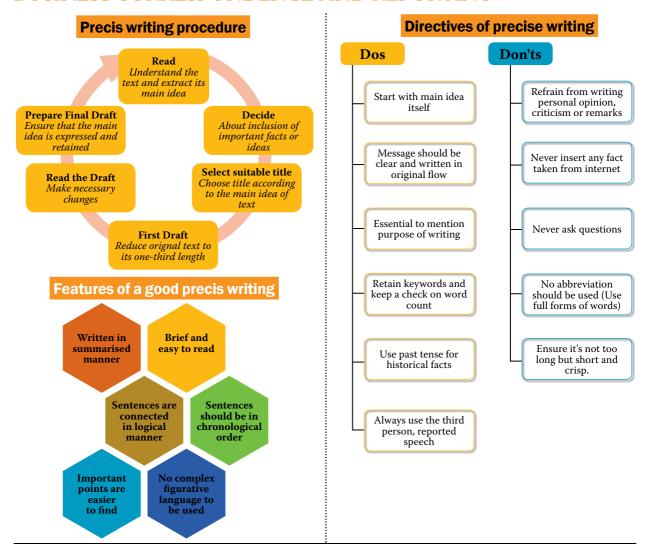
- brief piece of writing.
- · order & proportion are followed.
- · states only thought of the original text.

Summary

- · short account of long pieces.
- writer is free to change order & proportion.
- · free to interpret the material and comment in their own words.

Characteristics of a good precis



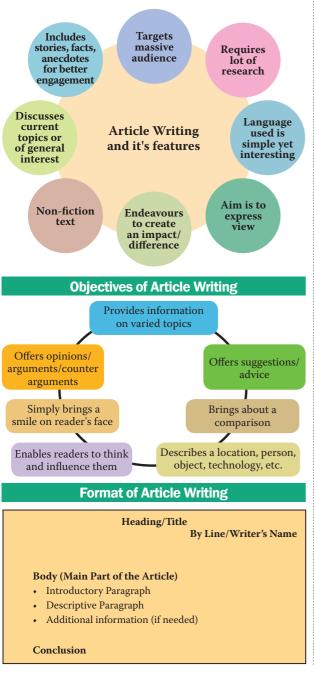


CA FOUNDATION - PAPER 2B - BUSINESS CORRESPONDENCE AND REPORTING

The capsule of Foundation Course Paper 2B: Business Correspondence and Reporting covers the topic of Article writing, Report Writing and Formal Letters and Official communications. These topics encompasses different kinds of formats to be used while writing an Article, Report or Letters to help the students for quick revision. Under no circumstances, such revision can substitute the detailed study of the material provided by the Board of Studies. Students are advised to refer the Study Material for comprehensive study and revision.

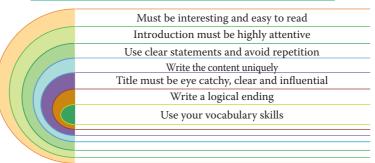
Chapter 8: Article Writing

Article writing is the process of creating a non-fiction text about topics that can vary from serious to the ordinary. An article is a piece of writing mainly intended to be published in a newspaper, magazine or journal, and has a wide audience.





Essential points while writing an Article



For example:

The colour green: corporate conscience or fashion statement?

by Brendon Craigie

Hotwire has conducted a major audit looking at the greening of corporate communications and its potential influence on consumer purchasing habits across Europe.

They researched five sectors (retail, banking & finance, manufacturing and automotive, utilities and technology & telecoms) in five countries (the UK, France, Germany, Spain and Italy) looking at how frequently companies use green issues in their external communications vehicles. In this instance press releases were selected as the representative communications tool. We coupled this with pan-European consumer research that identified how green issues affect the purchasing decisions of consumers in the same sectors and countries.

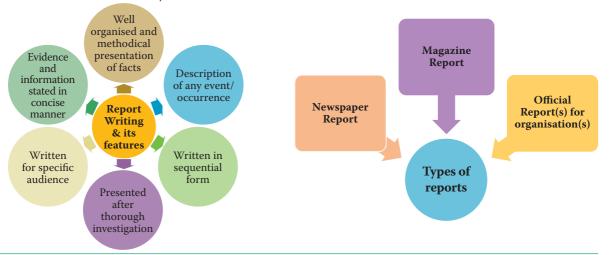
Contrary to popular opinion, companies across Europe do not greenwash their communications wholesale. The Hotwire study has found that across all the sectors green appeared as a theme relatively infrequently - in only 7.5%-17% of companies' external communications. French companies use green issues the most at 17% while German companies are least likely at 7.5%. These are interesting findings - with Germany very much an international leader in terms of energy efficiency we put it more down to regional 'style' than the reality of the companies' initiatives. However, while it is good to see that companies are not opting for a cheap greenwash across the board, it is also interesting to note that they are not in sync with consumer interest for green products and services. While companies communicate about green issues relatively infrequently the consumer interest in all things green is high. When asked to score their interest in 'green' between 1 and 10 (10 being the highest) European consumers scored averaging between 6.3 (Germany) and 8 (France). Consumers in Spain, the UK and Italy scored 7, 7.2 and 7.7 respectively. In other words, consumer interest is high but in terms of corporate communications, companies are not doing much to satisfy the interest.

The technology & telecoms sector is an interesting sector in terms of how it currently communicates around green, and what influences the buying decision when purchasing technology products and services. The UK is the only country that communicates in any volume (22% of technology companies' external communications) about 'green'. At 5 out of 10, the consumer research indicates that 'green' is not a very compelling driver for British consumers in the technology space, however there is some interest and UK-based companies are doing a few things to garner that interest. In the rest of Europe, PR professionals in the technology space have huge opportunities. While consumer interest is pretty high at between 5.5 and 6.1, the companies' corporate communications efforts have so far ignored the green agenda. In France only 7% of external communications by technology companies include the green theme, in Germany 1%, Spain 2.9% and in Italy 0%. There are some big openings for being the green champion in the technology & telecoms industries in France, Germany, Spain and Italy.

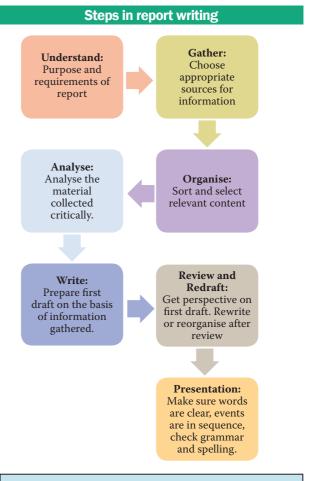
(Source: http://www.reusablearticles.com)

Chapter 9: Report Writing

A report is an account given of a particular event, issue, subject, especially in the form of an official document. It is presented after thorough investigation or consideration by an appointed person or body. It is written for a defined purpose and for a specific audience. The information and evidence are clearly stated in a concise manner.



Format of various reports For current events and happenings **Newspaper Report** Title/Headline By (Name of Author) Place, Date: (date is not always mentioned) **Body of the Report** Written for specific Magazine Report events. Title/Headline By (Name of Author) **Body of Report** Formal/Official Reports Heading To: From: Date: Subject: Introduction: Give details for the task and reasons for it Main Body: Information, resources, and materials used Description of task Results **Conclusion:** Evaluation and suggestions **Points to remember** No place for personal opinions, perceptions, emotions and feelings in a report. Keep in mind the target audience Personal pronouns are not used Passive voice is preferably used in writing newspaper reports and active voice is used for official reports. Language should be clear and concise. Technical jargons must be avoided. Information should be organized logically, cohorently and in chronological order.



For example:

Daughter of Gardener Tops Board Exam

By Riya Sharma

Bhubneshwar, May 12: Suman Nayak, the daughter of a municipal gardener, Om Nayak, has topped the Odisha Board Senior Secondary Examination with 98.8% marks. Her success has been lauded by the staff members of her school 'The Government Senior Secondary School, Malkagani, the Odisha Education board and the State Education Minister.

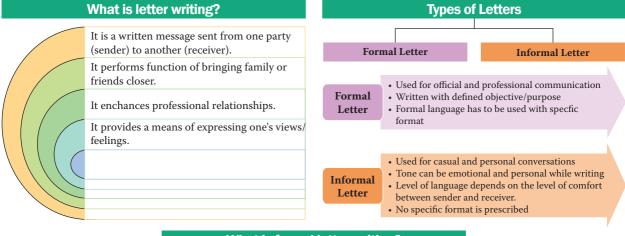
When her classmates conveyed the news to Suman, she did not believe them. It was only when the school principal called her that the reality sunk in. Suman's father, Om Nayak, is overjoyed at the news. He said, "Suman was always a bright student. I have made all efforts to provide her with the best education despite my meagre means". He hopes that she will be able to continue her education in spite of his financial

Suman attributes her success to her parents and teachers. She said that the schoolteachers had provided her with all possible help by giving her extra time and attention along with books and moral support. Her teachers speak highly of her perseverance, dedication and hard work.

When asked about her plans, Suman said she wished to become a doctor. However, she was unsure if she could pursue her dream because of financial problems. She hopes that she will be able to secure a scholarship and get funding by the government.

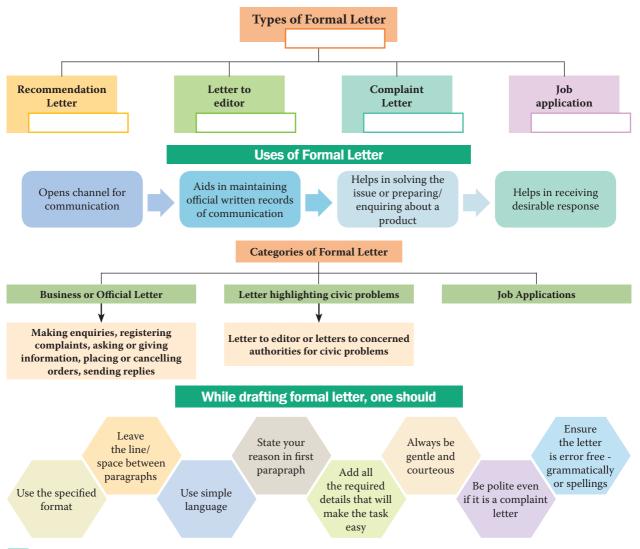
Source: The Times of India, M.G. Road, Bhubaneswar.

Chapter 10- Formal Letters and Official Communication Part I - Formal Letters



What is formal letter writing?

Formal Letters, also called as business letters/professional letters, are written for official/formal purpose and in specific format. Let's go through the following diagrams to understand more about formal letters:



Format of formal letter

Sender's Address

Date

Designation/Name of Addressee

Address of the Addressee

Salutation

Subject

Content:

Introduction

Body

Conclusion

Complimentary close

Signature

business/official letter

Types of

Designation of sender (if applicable)

Letter of enquiry

Order letter

Letter of complaint

Reply to letter of complaint

Sales letter

Recovery letter

Let's understand each of the types in details-

Letter of Enquiry

Written to gather infromation from various sources

Written in case of one is seeking job, prices of services and products etc.

While writing, give a brief introduction about oneself/organisation

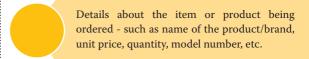
Provide the details about the subject of enquiry

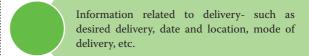
Present queries in bullet points, if seeking for lot of information

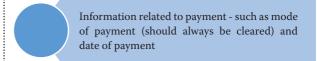
Mention the deadline- by when the information is required

Order Letter

Addressed to seller from buyer, to place a new order or requesting him to deliver the goods. These letters includes three types of information







In case the information is erroneously missing, misunderstanding can arise.

Letter of Complaint

A letter of complaint enables individual, company or business to notify about the dissatisfaction of the product purchased or a service received. A complaint letter can be written in individual capacity or on behalf of company.

While writing a complaint letter, one should

Always give a clear description of the problem.

Include important dates- such as purchase date, receiving date, date when the problem occurred, previous letters dates if sent earlier, etc.

Give details of action taken up and what will be done in future if the problem is not resolved.

Ask for response.

Attach supporting documents.

Never make personal accusations/allegations and avoid discussing anything else that is irrelevant.

Reply to Letter of Complaint

Customer service is very important for Business growth. While responding to complaints made by customers, it is important to consider the following points:



Promotion Letter

Promotion Letters are written to customers to tell them about new developments. Like opening of a new branch, new deals or offers, new schemes, upgrading the accounts, etc. A good promotion letter should:

Adhere to business english.

Avoid fancy jargons and personal topics Subject should be clear, precise and to the point

Sales Letter

Sales letters are an important means of business communication and are written to publicise and ultimately sell a product or a service to the consumers.

> Helps in strengthing business ventured and partnerships

Aids in sales promotion and introductory offers

Makes it easy to understand the facts and figures

While writing a sales letter, one should

- Use formal language and salutation only.
- Use sales specific content without any extra details.
- Keep it short and crisp, and pay attention to target audience.
- Avoid extra details and personalised comments.

Recovery Letter

Recovery letters are addressed to customers or clients from whom money needs to be collected for the goods or services provided to them. The intent behind writing such letters is to 'recover' money without annoying or alienating the customers.

Tips to write recovery letter

Should include details of outstanding amount and last date of payment

Must mention the details of legal action that can be taken in case of non-payment

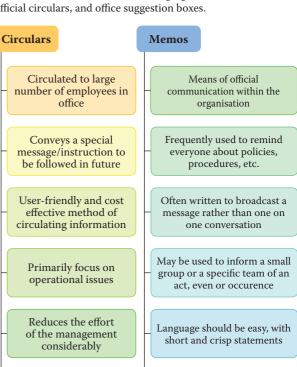
Use polite language to ensure that future transactions are not affected

Accusatory or threatening language should not be used

Do not use recovery letter to vent out personal enmity

Part - 2 Official Communication

Official communication can be segregated into memoranda, official circulars, and office suggestion boxes.



Indispensable tool as

disseminates information

simultaneously

Five functions- to remind,

highlight, recount, keep a

record and to inform/instruct.